



Edenbridge Town Council

Town Clerk: Christine Lane CertHE Local Policy



To: Cllrs J Barnett, T Bryant, Mrs J Davison, R Davison (Vice Chairman), A Layland, V Maynard, M McArthur, S McGregor (Chairman), B Orridge, M Robson, J Scholey, B Todd

A meeting of the PLANNING & TRANSPORTATION COMMITTEE will be held in Rickards Hall at 7.30pm on 25 April 2016

AGENDA

1. APOLOGIES FOR ABSENCE

2. DECLARATION OF INTERESTS OR PREDETERMINATION, including interests not already registered

Members of the District Council wish to state that although they will be considering planning applications at this meeting they would be reconsidering them at the district level, taking into account all relevant evidence and representations there.

3. PUBLIC QUESTIONS

The members of the Council will receive questions and statements from the public (this is the only opportunity for members of the public to make a contribution during the meeting) and from members with interests on items in the Agenda. Both members and public are limited to 3 minutes per person to speak.

4. TO RECEIVE AND SIGN THE MINUTES OF THE PLANNING & TRANSPORTATION COMMITTEE HELD ON Monday 21 March 2016

5. MATTERS ARISING FROM THE MINUTES NOT COVERED ELSEWHERE, FOR REPORT ONLY

5.1 Improvement works Edenbridge station embankment

6. PLANNING APPLICATIONS TO BE CONSIDERED

7. SDC PLANNING DECISIONS

8. PLANNING BUSINESS

8.1 Planning Appeal APP/G2245/W/15/3130787 – Land north of railway line and west of St Johns Way Edenbridge TN8 6HF

8.2 Planning Inspectorate – appeal decision APP/G2245/W/15/3139644

8.3 Planning Appeal APP/G2245/C/16/3146343/44 – Kent & Surrey Golf & Country Club Crouch House Road Edenbridge TN8 5LQ

8.4 Strategic Housing Land Availability Assessment

9. TRANSPORT BUSINESS

9.1 Road issues

9.1.1 Review of KCC Funded Bus Services

9.2 Rail issues

9.2.1 Southeastern Stakeholder Forum

9.2.2 Edenbridge & District Rail Travellers' Assoc

9.2.3 Rail update from Cllr M Robson

9.3 Aviation issues

9.3.1 ETC Aviation Group update

9.4 Highways report

10. PRESS RELEASE

Council offices: Doggetts Barn, 72A High Street, Edenbridge, Kent TN8 5AR

Office hours: Monday – Friday 9.00am – 5.00pm **Tel:** (01732) 865368 **Fax:** (01732) 866749

Email: townclerk@edenbridgetowncouncil.gov.uk **Web:** www.edenbridgetowncouncil.gov.uk

REPORT TO PLANNING & TRANSPORTATION 25 APRIL 2016

5. MATTERS ARISING FROM THE MINUTES NOT COVERED ELSEWHERE, FOR REPORT ONLY

5.1 Improvement works Edenbridge station embankment

Network Rail advised that the residents of Sunnyside had held a vote, organised by their appointed representative, and opted to have all the trees removed from the embankment so the works could take place more quickly. They were happy with Network Rail's promise to re-plant a screen along the top of the embankment and also on the embankment itself.

6. PLANNING APPLICATIONS TO BE CONSIDERED

The planning applications to be considered are listed below. Paper copies are available to view at Doggetts Barn or they can be accessed electronically via the District Council website on the following link <http://pa.sevenoaks.gov.uk/online-applications>

Demolition of existing garage to facilitate the erection of an integral garage. Erection of a two story rear extension. Raising of roof height to facilitate the creation of first floor. Installation of solar panels and solar hot water to south elevation, velux window to north elevation and top hung glazing to east and west elevations. **Wychwood Swan Lane Edenbridge TN8 6AH** Ref. No: 16/01001/HOUSE

Erection of a 1st and 2nd floor extension and conversion of attic into habitable space to form two self-contained flats over existing shop. **Bradford Household 31A High Street Edenbridge Kent TN8 5AD** Ref. No: 16/00826/FUL

Change of use A1 to A5 with new shop front. **Bradfords Bradford Household 31A High Street Edenbridge KENT TN8 5AD** Ref. No: 16/00957/FUL

Erection a single storey rear conservatory. **The Lodge Crouch House Road Edenbridge TN8 5LQ** Ref. No: 16/01029/LBCALT

For information

Details pursuant to condition 2 (materials) of SE/15/02552/FUL. **Mencap Homes Foundation 2 Ash Close Edenbridge TN8 5HJ** Ref. No: 16/01075/DETAIL

Details pursuant to condition 5 (signage) of SE/15/02552/FUL. **Mencap Homes Foundation 2 Ash Close Edenbridge KENT TN8 5HJ** Ref. No: 16/01134/DETAIL

Details pursuant to condition 12 (foul and surface water drainage) of planning permission SE/14/01153/FUL. **Site Of Edenbridge Bowling Club Grange Close Edenbridge KENT TN8 5LT** Ref. No: 16/00993/DETAIL

Details pursuant to condition 4 (tree protection) of planning permission SE/15/02413/HOUSE. **Little Browns Bungalow Honeyplot Lane Edenbridge KENT TN8 6QJ** Ref. No: 16/00914/DETAIL

7. SDC PLANNING DECISIONS

Details pursuant to condition 10 (reptile survey) of planning permission SE/14/01153/FUL. **Site Of**

Edenbridge Bowling Club Grange Close Edenbridge KENT TN8 5LT Ref. No: 16/00894/DETAIL

Granted

Details pursuant to condition 3 (soft landscaping) of planning permission SE/14/01153/FUL. **Site Of Edenbridge Bowling Club Grange Close Edenbridge KENT TN8 5LT** Ref. No: 16/00664/DETAIL

Granted

Details pursuant to condition 5 (land levels) of planning permission SE/14/01153/FUL. **Site Of Edenbridge Bowling Club Grange Close Edenbridge KENT TN8 5LT** Ref. No: 16/00665/DETAIL

Granted

Details pursuant to condition 7 (watching brief) of planning permission SE/14/01153/FUL. **Site Of Edenbridge Bowling Club Grange Close Edenbridge KENT TN8 5LT** Ref. No: 16/00669/DETAIL

Granted

Details pursuant to condition 13 (drainage) of planning permission SE/14/03037/FUL. **Weald Cottage & South Cottage Four Elms Road Edenbridge KENT TN8 6AB** Ref. No: 16/00038/DETAIL

Granted

Conversion of existing front garden into an off road parking area. Construction of a dropped kerb. Removal of Yew hedge. **2 Cornwallis Gardens Marsh Green Road Marsh Green Edenbridge TN8 5QE** Ref. No: 15/03468/HOUSE

Granted

Erection of a proposed replacement dwelling. **Graceful Gardens Hever Lane Hever Kent TN8 7ET** Ref. No: 16/00195/FUL

Refused

Prior notification of a single storey rear extension which extends 8m measurement beyond the rear wall of the original dwelling house with a maximum height of 4.2m measurement and eaves height of 3m measurement. **Garden Cottage Fairfield Burnt Oak Farm Hever Road Edenbridge KENT TN8 5DJ** Ref. No: 16/00361/PAE

Refused

Prior notification for a change of use from agricultural use to dwelling house and associated operational development. This application is made under Class Q of The Town and Country Planning (General Permitted Development) (England) Order 2015. **Newlands Delaware Farm Hever Road Edenbridge KENT TN8 7LD** Ref. No: 16/00639/PAC

Refused

Removal of two sections of hedgerow. **Chiswell Farm Shernden Lane Marsh Green Edenbridge KENT TN8 5PR** Ref. No: 16/00475/HEDNOT

Refused

Variation of condition 2 (in accordance with the following plans 3759a15/03F & 3759a15/05B) and condition 4 (the materials on plan 3759a15/03b) of SE/15/00326/FUL to erection of 3 no. 2 bedroom terraced cottages with individual and communal integral internal and external amenity space and dedicated parking, on the land at the rear of No. 11 High Street. Removal of condition 3 (Code for sustainable homes). **Land At The Rear Fox And Manwaring 11 High Street Edenbridge KENT TN8 5AB** Ref. No: 16/00431/CONVAR

Withdrawn

Confirmation that the works commenced, change of use of first floor to single bedroom apartment and new entrance doorway, falls within permitted development. **92 High Street Edenbridge Kent TN8 5AR** Ref. No: 16/00405/LDCEX

Withdrawn

Change of use B1 offices to C3 residential. **92 High Street Edenbridge Kent TN8 5AR** Ref. No: 16/00382/LBCALT

Withdrawn

8. PLANNING BUSINESS

8.1 Planning Appeal APP/G2245/W/15/3130787 – Land north of railway line and west of St Johns Way Edenbridge TN8 6HF

As the appeal has been allowed, do members wish this to remain as a standing item on the agenda?

8.2 Planning Inspectorate – appeal decision APP/G2245/W/15/3139644

Demolition of existing house on the site of Barn Cottage, clearance of site and erection of two 3 bedroom detached houses. **Barn Cottage Crouch House Road Edenbridge Kent TN8 5ED** Ref. No: 15/02314/FUL

The appeal against SDC's refusal has been allowed – papers attached.

8.3 Planning Appeal APP/G2245/C/16/3146343/44 – Kent & Surrey Golf & Country Club Crouch House Road Edenbridge TN8 5LQ

An appeal has been made to the Planning Inspectorate against the issue of an Enforcement Notice. Appeal against: Without Planning Permission the carrying out of engineering operations being the erection of an earth and soil bund (measuring approx. 280m long x 7 - 20m wide and between 1 and 3.8m high) on the land.

Are there any comments members wish to make to the Planning Inspectorate?

8.4 Strategic Housing Land Availability Assessment

Cllr Alan Layland has been invited by SDC to discuss and share his views on the Strategic Housing Land Availability Assessment (SHLAA). The purpose of the engagement is to give all ward members an opportunity to input into the site assessment process ahead of the list of sites being published and considered by the Planning Advisory Committee on 21 June.

Do members have any comments they wish to make, or have any views regarding SHLAA, for Cllr Layland?

9. TRANSPORT BUSINESS

9.1 Road issues

9.1.1 Review of KCC Funded Bus Services

KCC has issued a consultation as part of its review of KCC Funded Bus Services. They would like to hear views on how the proposed changes could impact on you; their approach; the assumptions made in their Equality Impact Assessments; any additional information you think KCC need to consider about the potentially affected routes. Details of the consultation can be found at www.kent.gov.uk/busreview where the online consultation questionnaire can be completed. The deadline for responses is 15 May.

As none of the routes go through Edenbridge, do any members wish to take part in the consultation?

9.2 Rail issues

9.2.1 Southeastern Stakeholder Forum

The next stakeholder forum is on Monday 11 July between 10am and 1.30pm at a central London venue, to be confirmed. Lunch will be included and if you would like a complimentary return rail pass to attend the meeting, please contact Alexandra King on alexandra.king@southeasternrailway.co.uk

Do any members wish to attend?

9.2.2 Edenbridge & District Rail Travellers' Assoc – March 2016 newsletter attached

9.2.3 Rail update from Cllr M Robson – no report submitted

9.3 Aviation issues

9.3.1 ETC Aviation Group update – no report submitted

9.4 Highways report – hard copy available with the plans

10. PRESS RELEASE

Are there any items on the agenda for which members would like to issue a press release?

Lindsey Eaton
20 April 2016



Appeal Decision

Site visit made on 1 March 2016

by **J Bell-Williamson MA MRTPI**

an Inspector appointed by the Secretary of State for Communities and Local Government

Decision date: 6 April 2016

Appeal Ref: APP/G2245/W/15/3139644

Barn Cottage, Crouch House Road, Edenbridge, Kent TN8 5ED

- The appeal is made under section 78 of the Town and Country Planning Act 1990 against a refusal to grant planning permission.
 - The appeal is made by Mr Paul Omurca (Omurca Ltd) against the decision of Sevenoaks District Council.
 - The application Ref SE/15/02314/FUL, dated 24 July 2015, was refused by notice dated 14 October 2015.
 - The development proposed is demolition of existing house on the site of Barn Cottage, clearance of site and erection of two 3 bedroom detached houses.
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Decision

1. The appeal is allowed and planning permission is granted for demolition of existing house on the site of Barn Cottage, clearance of site and erection of two 3 bedroom detached houses at Barn Cottage, Crouch House Road, Edenbridge, Kent TN8 5ED. The permission is granted in accordance with the terms of the application, Ref SE/15/02314/FUL, dated 24 July 2015, subject to the conditions included in the Schedule at Annex A.

Main Issues

2. The main issues are:
 - the effect on the character and appearance of the appeal site and surrounding area;
 - the effect on the living conditions of nearby residents occupying properties on Manor House Gardens and Crouch House Road, with particular regard to privacy; and
 - whether the proposal adequately contributes towards the provision of affordable housing.

Reasons

Character and appearance

3. The appeal site is located within the urban area of Edenbridge and currently has a detached dwelling and associated outbuildings on it. It has a frontage to Crouch House Road while the site's other boundaries are shared with the rear garden boundaries of properties on Manor House Gardens and Crouch House Road. The surrounding area is predominantly residential.
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4. Both main parties refer to the fact that the current scheme is a resubmission following refusal of permission for two taller dwellings under reference SE/15/00454/FUL. While I note this, it does not have a direct bearing on the current appeal, which I have considered on its own merits.
5. The site's size, particularly its frontage width, is larger than the typical plot size in the immediate area. This allows for a layout that would provide a reasonable degree of separation between the dwellings themselves and a more generous gap with the established dwellings on Manor House Gardens and Crouch House Road. As such, the site has the capacity to accommodate the two dwellings proposed without giving the appearance of overdevelopment or being cramped.
6. The surrounding area comprises a mix of property types, mainly detached and semi-detached two storey dwellings and bungalows. In principle, therefore, the type of dwelling proposed is not uncharacteristic of the site's setting. The two dwellings would be taller than the bungalows opposite and immediately adjacent to the site. However, the height would not be substantively greater than that of No 48 Manor House Gardens next to the site. Moreover, Crouch House Road includes detached dwellings just beyond Manor House Gardens and close to the appeal site, which are of similar scale to those proposed. The proposed buildings would not be of significantly greater depth than many of those in the surrounding area and the width of the main part of each dwelling would not be disproportionate to the overall scale. The addition of single storey garages would not harmfully change the appearance or proportions of the dwellings.
7. I acknowledge that the visual relationship between the taller detached dwellings and the adjacent bungalows on Crouch House Road would be readily apparent in the street scene. There are, however, other examples of such a relationship, notably on the opposite side of the road where the large detached dwelling, 'June Cottage', is the immediate neighbour of the bungalow, 'Freshfields'. Consequently, this relationship between dwelling types would not be uncharacteristic or otherwise incongruous.
8. Therefore, for these reasons, I conclude that the proposal would not have an unacceptably harmful effect on the character and appearance of the appeal site and surrounding area. Consequently, there is no conflict with Policy SP1 of the Sevenoaks Core Strategy or with Policy EN1 of the Sevenoaks Allocations and Development Management Plan (the ADMP), which require development to be of high design quality and to respond to local character.

Living conditions

9. Due to the lack of windows on the side elevation of each property facing existing neighbouring dwellings, the Council's principal concern is overlooking from the rear bedroom windows. The most direct views from these rear-facing windows would be towards the end of each of the closest gardens adjoining the appeal site, belonging to No 45 Manor House Gardens and 'Copperfields' on Crouch House Road. However, the new dwellings would themselves include relatively generous rear gardens, which would provide a good degree of separation between properties. Moreover, it is not unusual in urban and suburban settings such as this for some views of neighbours' gardens to be

available from upper rooms. This is already the case with the row of semi-detached properties along Manor House Gardens. In this regard, the views from the new dwellings would not be sufficiently close or otherwise unusual in this setting to cause unacceptable harm as a result of the extent of possible overlooking of these gardens.

10. Views of gardens belonging to properties closer to the new dwellings, or of neighbouring dwellings themselves, would be less direct and at more of an oblique angle, thereby reducing opportunities for overlooking and loss of privacy. Accordingly, I conclude that the proposal would not cause material harm to the living conditions of residents occupying properties on Manor House Gardens and Crouch House Road, with particular regard to privacy. As such, the proposal is not contrary to Policy EN2 of the ADMP, which concerns protection of residential amenity.

Affordable housing

11. Policy SP3 of the Core Strategy requires provision of affordable housing or contributions towards provision of such housing. With regard to residential developments of less than 5 units that involve a net gain in the number of units, as in this case, the policy requires a financial contribution based on the equivalent of 10% affordable housing. Despite previous restrictions in national guidance on seeking affordable housing from developments of this size, as a result of a recent Court judgement¹ Policy SP3 is applicable in this case.
12. The appellant has submitted a signed Unilateral Undertaking that is intended to meet the requirements of the policy and the Council has had the opportunity to comment on this. Given that the Undertaking provides for the requisite sum towards off-site affordable housing, I am satisfied that the statutory tests in Regulation 122 of the CIL Regulations and the policy requirements included in the National Planning Policy Framework (paragraph 204) have been met. Accordingly, as a result of the Undertaking, I conclude that the proposal would adequately contribute towards the provision of affordable housing.

Other Matters

13. I have had regard to other matters raised by interested parties. Due to the separation distances between the existing and proposed dwellings, there would be no overshadowing or loss of light to existing residents. The relationship between properties facing each other on either side of Crouch House Road would not be unusual and the distance between properties means there would be no loss of privacy to existing residents.
14. With regard to concerns about any increased risk of surface water flooding associated with the two dwellings, the Environment Agency has recommended that a condition should be imposed which requires implementation of mitigation measures included in the Flood Risk Assessment submitted with the application. The effects of this condition will ensure that any concerns about flooding related specifically to the two dwellings are addressed and, therefore, I consider that it is necessary.

¹ *West Berkshire District Council and Reading Borough Council v the Secretary of State for Communities and Local Government* [2015] EWHC 2222 (Admin).

15. While the southernmost property would be situated near to the bend in Crouch House Road, there is no evidence to suggest that access to and from this property's driveway would compromise highway safety. I note in this regard that the relevant authority's Highways Engineer has not raised any objection to the proposal. Therefore, while I have had regard to all the matters raised, for the reasons given they do not lead me to reach a different overall conclusion.

Conditions

16. I have imposed the standard time condition and, in the interests of the correct implementation of the development hereby permitted, one that requires development to be carried out in accordance with the approved plans. However, it is unnecessary to include an additional condition as suggested by the Council referring to the materials indicated on approved plans as this matter is adequately addressed by the preceding condition requiring implementation in accordance with all the plans.
17. I agree that prior submission and agreement of a site landscaping scheme is necessary in the interests of the character and appearance of the appeal site and surrounding area. I have combined and shortened relevant landscaping conditions where feasible. A condition should be included to require bound surfaces to the driveways close to the carriageway to ensure safe access to the site.
18. As bats are present within the area, I agree that any external lighting should be approved in accordance with relevant recognised guidance; and that as the site has the potential to support nesting birds an examination of the site and, if necessary, mitigation measures should be required if clearance is to take place during the nesting season. I disagree, however, that the Council's suggested condition requiring ecological enhancements is needed as this phrase is imprecise and the intended aim will be met through provision of soft landscaping.
19. I note that the appeal site lies on the site of a post medieval farm complex and, therefore, I agree that a condition requiring archaeological oversight of initial grounds works is necessary. Finally, I agree that the first floor bathroom windows should include obscured glass in the interests of the privacy of future occupiers.

Conclusion

20. For the reasons given above and having regard to all other matters raised, it is concluded that the appeal should be allowed.

J Bell-Williamson

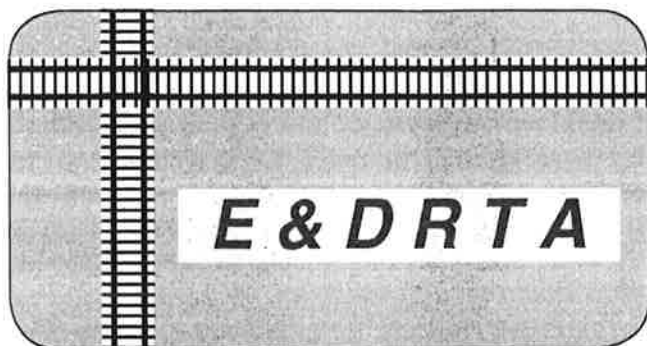
INSPECTOR

Annex A

Schedule – conditions

- 1) The development hereby permitted must be begun not later than the end of three years from the date of this permission.
- 2) The development hereby permitted shall be carried out in accordance with the following approved plans: 141 001 Revision P1, 141 002 Revision P3, 141 003 Revision P2, 141 004 Revision P3, 141 006 Revision P3, 141 010 Revision P6, 141 011 Revision P5 and 141 012 Revision P5.
- 3) No development shall be carried out until full details of soft landscape works have been submitted to and approved in writing by the Local Planning Authority. Those details shall include:
 - planting plans (identifying existing planting, plants to be retained and new planting);
 - a schedule of new plants (noting species, size of stock at time of planting and proposed number/densities); and
 - a programme of implementation.Soft landscape works shall be carried out in accordance with the approved details and before first occupation of the dwellings.
- 4) If within a period of five years from the completion of the development, any of the trees or plants that form part of the approved details of soft landscaping die, are removed or become seriously damaged or diseased then they shall be replaced in the next planting season with others of similar size and species.
- 5) The development hereby permitted shall be carried out in accordance with the approved Flood Risk Assessment (Ref: 14101, October 2014, Water Environment Limited) and the following mitigation measures detailed within it:
 - a) limiting the surface water run-off generated by the 30 year critical storm so that it will not exceed the run-off from the undeveloped site and not increase the risk of flooding off site;
 - b) provision of compensatory flood storage in the vicinity of the site to a 1 in 100 year standard; and
 - c) finished floor levels are set no lower than 41.69m above AOD and there is no ground floor sleeping permitted.
- 6) The driveways shown on the approved plan drawing number 141 002 Revision P3 shall be provided with bound surfaces within 5m of the carriageway.
- 7) No development shall be carried out on the land until full details of proposed external lighting have been submitted to and approved in writing by the Local Planning Authority. The lighting shall be in accordance with the Bat Conservation Trust's 'Bats and Lighting in the UK' guidance and any future external lighting shall also comply with this guidance.
- 8) The removal of the buildings and vegetation from the site shall take place outside the bird breeding season (March - August inclusive). If this is not possible an ecologist should examine the site prior to works starting and if any nesting birds are recorded all work must cease until all the young have fledged.

- 9) No development shall take place until the applicant, or their agents or successors in title, has secured the implementation of a watching brief to be undertaken by an archaeologist approved by the Local Planning Authority so that the excavation is observed and items of interest and finds are recorded. The watching brief shall be in accordance with a written programme and specification which has been submitted to and approved by the Local Planning Authority.
- 10) The first floor side facing window in the southern elevation of the northern unit and the northern elevation of the southern unit of the approved dwellings shall be obscure glazed and non-openable at all times, unless above 1.7m above the internal floor level.



**EDENBRIDGE AND DISTRICT
RAIL TRAVELLERS' ASSOCIATION**

Hon. Sec: Geoff Brown
20 Ridgeway, Edenbridge
Kent, TN8 6AR

Newsletter 123

March 2016

Chairman's Comment

And so the story continues. In the last Newsletter I mentioned that the Scotrail diesel units that had been procured by GTR were here and were not being used to alleviate the crowding on the morning peak trains, and that I would be writing to our MP to help to take this forward. Since then, I was invited to Selhurst in January by GTR to see how the refurbishment of the diesels was proceeding. I did look at the interior, toilets, drivers' cabs, and an engine that was off the unit. I have to say that a good job is being carried out, but at a **very very** slow pace. 10 weeks was then required from January to repaint the exteriors; this is really needed due to corrosion of the body. So the timetable now means that they are unlikely to be ready before the end of June. Therefore if our MP did intervene I am unable to see how they could be ready before that date. All of Sir John's efforts have not been wasted however, as he did manage to get the date brought forward from 2018 to 2016. I have to say, it does seem that GTR are dragging their feet somewhat. The date they told me for introduction is 25 July 2016. The Association will be watching this closely.

GTR are very poor at information to the passenger concerning changes in times of trains in regard to engineering work and the publication of bus information. I peruse the Red Button service on the BBC and although other Train Operating Companies seem to have information posted, even their sister company South Eastern, it is rare to have any info on Southern, even when London Victoria was closed at weekends in February. If GTR do not want to help the passenger obtain information, why not say so?

Most of our members have stories of the poor ticket vending machine at Edenbridge, which takes your money and does not give you a ticket, or the one at Edenbridge Town, which you cannot see when the sun is out, or the one at Cowden, which always displayed the highest fare until we had an item in the Courier. We now have GTR proposing to close Opted and a vast number of other ticket offices on Southern, using the spurious reason that "it is what the passengers want". There must be an ulterior motive, but GTR are not saying. Is it because the DfT cannot get their South East smart card into use? This after spending £37 million of taxpayers' money. They are now going to allow the TOCs to force you to use their own smart cards, like Oyster. My concern is ease of use of the existing orange ticket when changing trains and train operating companies, and whether an increase in fares will occur on the longer distance journeys. The Association will be keeping a close eye on this.

Date for your diary The Annual Meeting has been arranged for Thursday 19 May at the usual time of 19 30 in the WI Hall, which is at the end of Station Approach, Edenbridge. The Association will invite Southern to give an update on the use of the diesels on the line.

Bob Howes

Performance update Uckfield line performance continues to be problematical, despite relatively kind winter weather, particularly in the evening peak. Not surprisingly, 6 weeks of terminations at Crowborough from the New Year provided some relief, but, at the time of writing, the 1806 London Bridge has achieved only 25% of arrivals at Uckfield within 5 mins of time since resumption of through running. Southern have admitted that little improvement in timekeeping can be expected until the additional Down line comes into use at Bermondsey after next Christmas. This will be of particular benefit in the evening peak direction. Meanwhile they have put in place a Joint Performance Improvement Plan with Network Rail, and are pressing ahead with recruitment to avoid cancellations due to driver shortage.

Uckfield Line Platform and Train Lengthening The platform lengthening has largely proceeded on schedule, although there has not been much visible effort at Edenbridge Town in recent weeks to meet the advertised Feb completion. Refurbishment of the additional diesel units is also going to plan. Southern have recently reaffirmed the target date of 25 July 2016 for introduction of the longer trains. Reforming from 4x3 car units to (2x2) + (2x4) will be the last operation- carrying a risk of problems emerging when 'plugged in' again. Southern have decided to live with the absence of the 'cross feed' facility on the older units- this means a failure in one vehicle will require the whole unit to be taken out of service, resulting in practice with the whole train being taken out on completion of a journey. Neither do they have Selective Door Opening, thus vindicating our insistence that all platforms should be full length to provide freedom to form trains in any combination.

Following the continuous Crowborough- Uckfield closure mentioned above, further off-peak closures of the whole line have taken place this month. The replacement bus services have differed from those of last November, by calling at Cowden Cross Roads, with the little used minibus running only between Hever and Edenbridge Town, no longer serving Cowden Station or Edenbridge (top) station. Additional time has also been allowed, partly to cater for roadworks in Uckfield High St.

The current off-peak closures finish on Thurs 24 March; Southern have confirmed that some previously proposed dates, including Easter week, which have reappeared in various sources, are incorrect. There will, however, be several weekend closures.

Easter Fri 25-Mon 28 Mar Victoria (Sussex side) will be closed for the 4-day weekend for engineering work in the Battersea Park area. No trains will run E. Croydon- Victoria, and trains will be diverted to London Bridge. A limited E. Croydon- Clapham Jn stopping service will run. Uckfield line services will terminate at E. Croydon, and shuttles will operate Tonbridge- Redhill. There are no closures on connecting Underground lines. No trains will call at London Bridge High Level Fri-Sun.

Note: from Sat 2 April until mid-August, Bakerloo line trains will not stop at Paddington, while work to prepare for Crossrail is carried out, and both escalators are renewed.

Early May BH Sat 30 Apr- Mon 2 May Victoria (Sussex side): reduced service all weekend. Uckfield services terminate Oxted; Tonbridge line terminate E. Croydon Sat and Mon. No closures on connecting Underground lines. Liverpool St (E. Side) closed Sun Mon. There will be alterations from Paddington: check nearer the date.

May Timetable from Sun 15 May: there are no significant alterations affecting Edenbridge lines.

Spring BH Sat 28-Mon 30 May Edenbridge lines normal service. No connecting Underground closures. London Bridge High Level closed all weekend. No Thameslink cross-London Sun. Liverpool St (E. Side) closed Sun Mon

Note: info for Early May and Spring BHs is currently incomplete; please check nearer the date.

London Bridge Thameslink Programme states: 'We will start work on the new station entrance on Tooley Street on 30 April 2016 and from August 2016 we will begin to rebuild platforms 1 to 3. As our work moves across to the northern side of the station, we will need to access the work site from Tooley Street. To do this, we need to make changes to the road.

From 30 April 2016 to Feb 2018, the section of Tooley Street/Duke Street Hill between Bermondsey Street and Borough High Street will be open to westbound traffic only.

The southern footpath (on the station side of the road) will be closed to pedestrians from Joiner Street to the former Stainer Street.

Cyclists will be able to travel in both directions on Tooley Street: westbound with the traffic and eastbound in a segregated lane.

The taxi rank currently located on Tooley Street will be moved to Bermondsey Street by early 2016. This will be the permanent position for the taxi rank for the new station as agreed in the planning approval for the station'

Hays Galleria footbridge will continue in use at least until August, when walking routes currently being developed are implemented to coincide with opening the first half of the new concourse.

Fares and Ticketing In Jan Edenbridge Stns- London Terminals seasons rose as expected by 1.0% from £2816 to £2844, in line with annual RPI inflation to July 2015. Rather than raising all fares by 1% and rounding to the nearest 10p, all GTR fares up to £10 starting or finishing outside the Travelcard area were kept at the old price, contributing to an overall average rise of 0.8%

Many commuters are dependent on a trade-off between travel and housing costs. Where is the logic in linking fare rises to RPI - which includes housing costs?

Cheapest fares are not always shown or easily found on ticket machines. Knowing what price to expect helps:-

- Off Peak Day Return Edenbridge stations to London via E. Croydon is £12.20, valid Mon-Fri from the 0853 Edenbridge-Victoria and the 0909 Edenbridge Town-London Bridge, with no return restrictions.
- Super Off Peak Day Return, pegged at the 2015 price of £9.10, is valid Mon-Fri from the 1009 Edenbridge Town-London Bridge and the 1033 Edenbridge-Victoria, not returning departing from London between 1615 and 1915, and is valid at any time Sats Suns and Public Holidays.

Off-peak trains from Edenbridge (top) station now go to Victoria, with little difference in journey time compared with travelling from Edenbridge Town and competing for seats when changing at E. Croydon. Also, with Charing X trains not calling at London Bridge until after August BH, it is now possible to travel to Waterloo (for South Bank etc) with one change, at Clapham Jn.

New Booking Engine On its website, Southern has replaced the familiar 'Mixing Deck' with a new 'Booking Engine'. On the Southern Home page just click on 'Buy Rail tickets'- there is no need to enter journey details as the next 'find Train tickets' page only asks for them again.

The 'Choose an outbound/return service' pages give number of changes between trains- clicking anywhere in the box containing each train brings up details of changes and calling points (but it doesn't tell you this)

Like its predecessor- and unlike National Rail Enquiries- in giving the number of changes it counts replacement buses as 'trains' but not walks. This can be particularly misleading for a journey starting with a walk, such as between Edenbridge Stations. Thus a walk to a direct train is shown as 'Direct' (formerly '0' changes), so there appears to be a direct train at the stated time from the originating station, and hence no need- or advice- to click for details.

It also omits the former 'train continues to' after calling points for each leg of a journey, which was useful to look for a final destination on station indicators at the start of each leg. Lastly, it doesn't repeat the selected date of travel on the 'Choose an outbound/return service' pages, and you have to choose an outbound train before you can view the choice of return trains.

Compensation- Which? 'Super Complaint' On 21 Dec, under the Super Complaint provisions, Which? submitted their concerns to the Regulator, the Office of Rail and Road, that train companies are making it too difficult for delayed rail passengers to receive compensation. The ORR had 90 days to consult and respond, due on 18 Mar. More in the next Newsletter. As foreshadowed in the Autumn Statement, Rail Minister Claire Perry confirmed in Jan that she would be looking to introduce compensation for 15 mins delay.

ORR station usage The 2014/15 data, released on 15 Dec, showed growth from Uckfield line stations to have stalled for a second year, while the rest of the Oxted lines continued to show modest growth. This is likely to reflect saturation of seats and car parking availability. Any resumption following introduction of longer trains will not be seen until release of the 2016/17 data, due in Dec 2017.

The allocation of 'Edenbridge Stations' Group Station usage was again changed, with Edenbridge Town's share reduced from 68% to 51% following Spring 2015 counts; this share seems hardly credible when considering relative numbers of commuters in the peaks.

London & S. Coast Rail Corridor Study In a parliamentary answer to Caroline Lucas, Claire Perry wrote on 11 Jan that the initial findings had been shared with the DfT in late 2015, and the study was expected to be completed early in 2016. But Maria Caulfield, MP for Lewes who, together with Nus Ghani, MP for Wealden, also supports Uckfield-Lewes reopening, has stated that it is not now due until the autumn.

Embankment slip Following a long history of movement, the slip in the Up platform at Edenbridge ('top') station has come out high in a risk ranking of slip sites. Network Rail have decided to act to stabilise it with a grid of 'soil nails' installed to a depth intersecting the predicted slip circle. This should remove the risk of an emergency causing major unplanned disruption to the train service. Selective vegetation clearance is due to start shortly to facilitate detailed survey and design, provide access for the main work- probably following in late summer- and mitigate soil shrinkage from some larger trees, which has contributed to settlement. No track closures are needed to carry out the work (although any provided for other work could be utilised). Once the bank is successfully stabilised a rebuild of the platform would follow.

'School Run' After 2 cancellations of the 0745 Edenbridge-Tonbridge 'school train' in the first 2 weeks of Jan, we made representations to Southern, with the support of Kent County Council, resulting in Southern putting this train on a 'School Run' priority list. Cancellation or skip stopping can result in parents having to make the 20 mile round trip by car. KCC cited a similar example on Southeastern where a Bearsted- Maidstone journey had been put on a priority list.

Senior Management changes David Scorey, formerly Passenger Services Director, Southern Main Line and Coast- which includes both Edenbridge lines- is now Operations Delivery Director, with particular responsibility for introduction of the new Class 700 Thameslink fleet. Alex Foulds, formerly PSD for Southern Metro, has now taken on that role for the whole of Southern.

Train alterations posters A welcome development in recent weeks is weekly combined Uckfield and Tonbridge lines local alterations posters in addition to the Southern-wide ones -both lines are now managed from Oxted. It appears that replacement bus times are not generally posted on GTR (other TOCs do) but we think they should at least continue where there is only an hourly service, as on the Uckfield and Tonbridge lines.

GB

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 203638

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Street Lighting Emergency
Site : HIGH STREET
Location : IHBV084
Service : Emergency Response

Recorded Date : 16-Mar-2016 **Last Logged Date :** 16-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 203724

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : HEVER ROAD
Location : Just before Lodgewood cottagea
Service : Potholes

Recorded Date : 16-Mar-2016 **Last Logged Date :** 15-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 203769

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Soft Verge Damaged
Site : WELLINGTONIA WAY
Location : o/s 1 and 3 , o/s 8 10 also 1 3 by the side of School Field
Service : Verge

Recorded Date : 16-Mar-2016 **Last Logged Date :** 12-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 40200976

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : KCC Staff
Subject : Weekly Inspection
Site : HIGH STREET
Location : Outside number 54 called Contented Pets
Service : Client Site Patrol

Recorded Date : 18-Mar-2016 **Last Logged Date :** 22-Mar-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 17056390

Outstanding : Y **Enquiry Status :** Enquiry under investigation

Customer Type : Member of Public

Subject : Maintenance query

Site : CROUCH HOUSE ROAD

Location : Outside of 'Old Pound House' on the Crouch House road sid of his property

Service : Trees

Recorded Date : 21-Mar-2016

Last Logged Date : 19-Apr-2016

Response Date : 28-Apr-2016

Completion Target :

Enquiry Number : 204800

Outstanding : N **Enquiry Status :** Enquiry resolved

Customer Type : Member of Public

Subject : Operations & Others Emergency

Site : NEW HOUSE FARM ROAD

Location : Near the railway bridge end of the road

Service : Emergency Response

Recorded Date : 22-Mar-2016

Last Logged Date : 23-Mar-2016

Response Date :

Completion Target :

Enquiry Number : 204653

Outstanding : N **Enquiry Status :** Enquiry resolved

Customer Type : Member of Public

Subject : Damaged By Third Party

Site : GRANGE CLOSE

Location : by house no 1

Service : Footpaths/Pavements

Recorded Date : 22-Mar-2016

Last Logged Date : 06-Apr-2016

Response Date :

Completion Target :

Enquiry Number : 204713

Outstanding : N **Enquiry Status :** Enquiry resolved

Customer Type : Member of Public

Subject : Manhole/Drain Cover Problem

Site : GRANGE CLOSE

Location : outside number 21

Service : Footpaths/Pavements

Recorded Date : 22-Mar-2016

Last Logged Date : 23-Mar-2016

Response Date :

Completion Target :

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 204752

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : GRANGE CLOSE
Location : At the top of the hill, near 20 and 1 Grange Close
Service : Footpaths/Pavements
Recorded Date : 22-Mar-2016 **Last Logged Date :** 22-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 204675

Outstanding : N **Enquiry Status :** Enquiry attended - more work required
Customer Type : Member of Public
Subject : Pothole On The Road
Site : HIGH STREET
Location : just past the hotel, by cost cutters in High street
Service : Potholes
Recorded Date : 22-Mar-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 204685

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : ASHCOMBE DRIVE
Location : Edenbridge - Ashcombe Drive at the entrance to the road.
Service : Potholes
Recorded Date : 22-Mar-2016 **Last Logged Date :** 15-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 204793

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : PIT LANE
Location : Streetlight not working for past 3 months
Service : Street Lighting
Recorded Date : 22-Mar-2016 **Last Logged Date :** 14-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 204855

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : GRANGE CLOSE
Location : On the corner of Grange Close as you turn right into it.
Service : Footpaths/Pavements
Recorded Date : 23-Mar-2016 **Last Logged Date :** 23-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 205278

Outstanding : N **Enquiry Status :** Not highways - passed to others
Customer Type : Member of Public
Subject : Sign Dirty or Obscured by Veg
Site : STATION ROAD
Location : Streetsign has graffiti
Service : Signs & Name Plates
Recorded Date : 26-Mar-2016 **Last Logged Date :** 30-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 205668

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : MARSH GREEN ROAD
Location : 200 yards from the Kent-Surrey border, on the south side
Service : Emergency Response
Recorded Date : 28-Mar-2016 **Last Logged Date :** 31-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 205464

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : MARSH GREEN ROAD
Location : Tree leaning over a lot and being held up by a power cable on Marsh Green Road near junction with Greenbury Lane
Service : Emergency Response
Recorded Date : 28-Mar-2016 **Last Logged Date :** 05-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 205480

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : LINGFIELD ROAD
Location : outside skynes house
Service : Emergency Response

Recorded Date : 28-Mar-2016 **Last Logged Date :** 28-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 205531

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : MARSH GREEN ROAD
Location : Two Fallen Trees, blocking road. opposite Brook Cottage - TN8 5QR
Service : Emergency Response

Recorded Date : 28-Mar-2016 **Last Logged Date :** 11-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 205554

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : MAIN ROAD
Location : Junction of Fairmead and Oakfield Road
Service : Emergency Response

Recorded Date : 28-Mar-2016 **Last Logged Date :** 05-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 205663

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : MARSH GREEN ROAD
Location : Near Brookside
Service : Emergency Response

Recorded Date : 28-Mar-2016 **Last Logged Date :** 05-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 205775

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : HILDERS LANE
Location : On the corner of hilders lane outside hazledene cottage
Service : Drainage and Flooding

Recorded Date : 29-Mar-2016 **Last Logged Date :** 11-Apr-2016
Response Date : 29-Apr-2016 **Completion Target :** 18-Apr-2016

Enquiry Number : 47701364

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : HARTFIELD ROAD
Location : Drains outside of the Shelbor Cattery
Service : Drainage and Flooding

Recorded Date : 29-Mar-2016 **Last Logged Date :** 18-Apr-2016
Response Date : 29-Apr-2016 **Completion Target :**

Enquiry Number : 205902

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Multiple Potholes
Site : MILL HILL
Location : Mill Hill, Edenbridge on the hospital side of the road near the bus shelter and phone box.
Service : Potholes

Recorded Date : 29-Mar-2016 **Last Logged Date :** 08-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 17352895

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Damaged & Dangerous
Site : MAIN ROAD
Location : o/s Ring Lodge - near to pumping station.
Service : Roadside Message Sign

Recorded Date : 29-Mar-2016 **Last Logged Date :** 01-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 205830

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Casing Damaged/Missing
Site : HIGH STREET
Location : Hi. This street light was attached to our building but has blown down in wind and landed on the pavement.
 Nobody hurt. We have kept it safe in our shop premises for you. Simon, Howard Cundey Estate Agents
 07984155939
Service : Street Lighting
Recorded Date : 29-Mar-2016 **Last Logged Date :** 31-Mar-2016
Response Date : **Completion Target :** 30-Apr-2016

Enquiry Number : 17056661

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Obstruction to cway/ fway
Site : MARSH GREEN ROAD
Location : o/s Brooklands Cottage, post code TN8 5QR
Service : Trees
Recorded Date : 29-Mar-2016 **Last Logged Date :** 11-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 11003138

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Emergency Services
Subject : Fallen/hanging on or over cway
Site : CROUCH HOUSE ROAD
Location : Crouch house road, Edenbridge
Service : Trees
Recorded Date : 29-Mar-2016 **Last Logged Date :** 31-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 11003161

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Emergency Services
Subject : Fallen/hanging on or over cway
Site : MARSH GREEN ROAD
Location : Marsh Green road, Edenbridge, tress are outside End Kent Lodge
Service : Trees
Recorded Date : 29-Mar-2016 **Last Logged Date :** 31-Mar-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 206217

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : HILDERS LANE
Location : Blocked Drain, which is causing flooding. O/S Hazeldene Cottage, Hilders Lane, TN8 6LG
Service : Emergency Response
Recorded Date : 30-Mar-2016 **Last Logged Date :** 30-Mar-2016
Response Date : **Completion Target :**

Enquiry Number : 206216

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : LINGFIELD ROAD
Location : 18.00 - Opposite No.45 Lingfield Road, Edenbridge, TN8 5DX - Mr Adrian Grime tel : 01732 862935 is happy for the duty officer to call him to pin point the exact problem.
Service : Emergency Response
Recorded Date : 30-Mar-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 206051

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Needs Repair/Potholes etc.
Site : HARROW CLOSE
Location : on footway o/s 6 to 8
Service : Footpaths/Pavements
Recorded Date : 30-Mar-2016 **Last Logged Date :** 01-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 13001192

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type :
Subject : Flood Boards (weekly)
Site : HILDERS LANE
Location : Blocked Drain, which is causing flooding. O/S Hazeldene Cottage, Hilders Lane, TN8 6LG
Service : Client Site Patrol
Recorded Date : 31-Mar-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 206472

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : CROUCH HOUSE ROAD
Location : O/S FURNES OAK
Service : Drainage and Flooding
Recorded Date : 31-Mar-2016 **Last Logged Date :** 08-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 206400

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Mud On Road
Site : MILL HILL
Location : Along the road from this property
Service : Road/Carriageway
Recorded Date : 31-Mar-2016 **Last Logged Date :** 06-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 11805873

Outstanding : Y **Enquiry Status :** Error, Please contact WAMS Support
Customer Type : Member of Public
Subject : Application For New Crossing
Site : CEDAR DRIVE
Location : 12 Cedar Drive, Edenbridge, Kent, TN8 5JL
Service : Vehicle Crossing
Recorded Date : 31-Mar-2016 **Last Logged Date :** 01-Apr-2016
Response Date : 12-May-2016 **Completion Target :** 28-Apr-2016

Enquiry Number : 206631

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Blocked Drain/Gully
Site : PARK VIEW CLOSE
Location : O/S NUM 24 TO 34
Service : Drainage and Flooding
Recorded Date : 01-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : 08-May-2016 **Completion Target :** 26-Apr-2016

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 206671

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Pothole On The Road
Site : STATION ROAD
Location : Edenbridge - Station Road near to Westways junction
Service : Potholes
Recorded Date : 01-Apr-2016 **Last Logged Date :** 06-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 206675

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Road Traffic Req For New
Site : CROUCH HOUSE ROAD
Location : Edenbridge - Crouch House Road near Stangrove Road junction.
Service : Signs & Name Plates
Recorded Date : 01-Apr-2016 **Last Logged Date :** 07-Apr-2016
Response Date : 04-May-2016 **Completion Target :**

Enquiry Number : 47701385

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Application For New Crossing
Site : HEVER ROAD
Location : 15 Hever Road
Service : Vehicle Crossing
Recorded Date : 01-Apr-2016 **Last Logged Date :** 07-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 206669

Outstanding : N **Enquiry Status :** Does not meet intervention criteria
Customer Type : Member of Public
Subject : Fault
Site : STATION ROAD
Location : Edenbridge - Station Road by the zebra crossing between Westways and Wellingtonia Way
Service : Zebra Crossing Lights
Recorded Date : 01-Apr-2016 **Last Logged Date :** 05-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 206972

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Manhole/Drain Cover Problem
Site : HIGH STREET
Location : Outside number 53 - in the pavement
Service : Footpaths/Pavements
Recorded Date : 04-Apr-2016 **Last Logged Date :** 04-Apr-2016
Response Date : **Completion Target :** 02-May-2016

Enquiry Number : 17056877

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Dropped Kerb/Crossover Issue
Site : GRANGE CLOSE
Location : If travelling along road east to west the customer says the land building on is beyond the road junction.
Service : Road/Carriageway
Recorded Date : 04-Apr-2016 **Last Logged Date :** 04-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 206973

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Not Working
Site : ASH CLOSE
Location : o/s number 3
Service : Street Lighting
Recorded Date : 04-Apr-2016 **Last Logged Date :** 14-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 207392

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Request for New
Site : STATION ROAD
Location : Roadsign and bollard on left as you come out of St Johns Way
Service : Bollards
Recorded Date : 06-Apr-2016 **Last Logged Date :** 08-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 207419

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Road/Traffic Damaged/Missing
Site : STATION ROAD
Location : Road direction sign has graffiti
Service : Signs & Name Plates
Recorded Date : 06-Apr-2016 **Last Logged Date :** 06-Apr-2016
Response Date : 06-May-2016 **Completion Target :**

Enquiry Number : 40200988

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type :
Subject : Road/Traffic Damaged/Missing
Site : MAIN ROAD
Location : Roadsign and bollard on left as you come out of St Johns Way
Service : Signs & Name Plates
Recorded Date : 08-Apr-2016 **Last Logged Date :** 08-Apr-2016
Response Date : **Completion Target :** 30-Nov-2016

Enquiry Number : 11805919

Outstanding : N **Enquiry Status :** Error, Please contact WAMS Support
Customer Type : Member of Public
Subject : Application For New Crossing
Site : SPRINGFIELD ROAD
Location : 6 Springfield Road, Edenbridge. TN8 5HG
Service : Vehicle Crossing
Recorded Date : 08-Apr-2016 **Last Logged Date :** 13-Apr-2016
Response Date : 13-Apr-2017 **Completion Target :**

Enquiry Number : 208437

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : White Road Markings Refresh
Site : CROUCH HOUSE ROAD
Location : white line refreshing-Plotted outside 29
Service : Lines
Recorded Date : 11-Apr-2016 **Last Logged Date :** 13-Apr-2016
Response Date : 30-Nov-2016 **Completion Target :** 12-Jul-2016

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 208592

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Fault
Site : MAIN ROAD
Location : Temporary traffic lights outside Ring Lodge
Service : Temporary Traffic Lights
Recorded Date : 12-Apr-2016 **Last Logged Date :** 12-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 17057348

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : White Road Markings Missing
Site : CROUCH HOUSE ROAD
Location : nr no 9
Service : Lines
Recorded Date : 13-Apr-2016 **Last Logged Date :** 14-Apr-2016
Response Date : 30-Nov-2016 **Completion Target :** 12-Jul-2016

Enquiry Number : 17057352

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Road Traffic Req For New
Site : MONT ST AIGNAN WAY
Location :
Service : Signs & Name Plates
Recorded Date : 13-Apr-2016 **Last Logged Date :** 13-Apr-2016
Response Date : 11-May-2016 **Completion Target :**

Enquiry Number : 17057298

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Fallen/hanging on or over cway
Site : LYDENS LANE
Location : Tree is 30 metres to the west of the railway bridge, approx quarter of a mile from his own property.
Service : Trees
Recorded Date : 13-Apr-2016 **Last Logged Date :** 15-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 209121

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Pothole On The Road
Site : MAIN ROAD
Location : There is a pothole in the middle of the junction of The Brownings and Main Road, Edenbridge.
Service : Potholes

Recorded Date : 15-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :** 26-Apr-2016

Enquiry Number : 209118

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Not Working
Site : MAIN ROAD
Location : The Street light outside 1 The Brownings, Edenbridge, Kent , TN8 6JF is not working
Service : Street Lighting

Recorded Date : 15-Apr-2016 **Last Logged Date :** 15-Apr-2016
Response Date : **Completion Target :** 22-Apr-2016

Enquiry Number : 209224

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Dropped Kerb
Site : CROUCH HOUSE ROAD
Location : os southmead
Service : Unlicenced or Illegal

Recorded Date : 15-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : 02-May-2016 **Completion Target :**

Enquiry Number : 45609193

Outstanding : Y **Enquiry Status :** Error, Please contact WAMS Support
Customer Type :
Subject : Road Closure
Site : NEW HOUSE FARM ROAD
Location : At the junction with Hever Road
Service : Client Site Patrol

Recorded Date : 18-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 209543

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Ditch Problems
Site : HILDERS LANE
Location : Ditch opposite Kettle cottage and along Hilders lane
Service : Drainage and Flooding

Recorded Date : 18-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : 18-May-2016 **Completion Target :** 16-May-2016

Enquiry Number : 209443

Outstanding : N **Enquiry Status :** Enquiry resolved
Customer Type : Member of Public
Subject : Operations & Others Emergency
Site : LINGFIELD ROAD
Location : outside the old school house (TN8 5DR)
Service : Emergency Response

Recorded Date : 18-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 12201002

Outstanding : Y **Enquiry Status :** Works being programmed
Customer Type : Member of Public
Subject : Obstruction To Cars/Peds
Site : NEW HOUSE FARM ROAD
Location : At the junction with Hever Road
Service : Fly Tipping

Recorded Date : 18-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : **Completion Target :** 19-Apr-2016

Enquiry Number : 209624

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Damaged
Site : RIDGE WAY
Location : in front of 73 Ridge Way, Edenbridge
Service : Kerb

Recorded Date : 18-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : 17-May-2016 **Completion Target :**

Parish Fault Report : Edenbridge, Sevenoaks

Enquiry Number : 209512

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Pothole On The Pavement
Site : HIGH STREET
Location : middle of pavement missing block-Plotted outside 53/55
Service : Potholes
Recorded Date : 18-Apr-2016 **Last Logged Date :** 18-Apr-2016
Response Date : **Completion Target :** 16-May-2016

Enquiry Number : 209820

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Damaged
Site : PARK AVENUE
Location : Edenbridge - Park Avenue at the Cedar Drive junction.
Service : Kerb
Recorded Date : 19-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :**

Enquiry Number : 209819

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Pothole On The Road
Site : HEVER ROAD
Location : Two faults by The Old Manse 1) by the kerbside 2) middle of the road
Service : Potholes
Recorded Date : 19-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :** 17-May-2016

Enquiry Number : 209822

Outstanding : Y **Enquiry Status :** Enquiry under investigation
Customer Type : Member of Public
Subject : Pothole On The Road
Site : PARK AVENUE
Location : Edenbridge - Park Avenue outside number 11
Service : Potholes
Recorded Date : 19-Apr-2016 **Last Logged Date :** 19-Apr-2016
Response Date : **Completion Target :** 17-May-2016
