

# **Edenbridge Town Council**

Town Clerk: Christine Lane CertHE Local Policy



To: Cllrs J Barnett, R Bell, T Bryant, Mrs J Davison, A Layland (Chairman), V Maynard, M McArthur, S McGregor, B Orridge, M Robson, J Scholey, B Todd (Vice Chairman)

A meeting of the PLANNING & TRANSPORTATION COMMITTEE will be held in Rickards Hall at 7.30pm on Monday 26 March 2018

#### **AGENDA**

- 1. APOLOGIES FOR ABSENCE
- 2. **DECLARATION OF INTERESTS OR PREDETERMINATION**, including interests not already registered

Members of the District Council wish to state that although they will be considering planning applications at this meeting they would be reconsidering them at the district level, taking into account all relevant evidence and representations there.

3. PUBLIC QUESTIONS

The members of the Committee will receive questions and statements from the public (this is the only opportunity for members of the public to make a contribution during the meeting) and from members with interests on items in the Agenda. Both members and public are limited to 3 minutes per person to speak.

- 4. TO RECEIVE AND SIGN THE MINUTES OF THE PLANNING & TRANSPORTATION COMMITTEE HELD ON Monday 26 February 2018
- 5. MATTERS ARISING FROM THE MINUTES NOT COVERED ELSEWHERE, FOR REPORT ONLY
- 6. PLANNING APPLICATIONS TO BE CONSIDERED
- 7. SDC PLANNING DECISIONS
- 8. PLANNING BUSINESS
  - 8.1 Draft revised National Planning Policy Framework
- 9. TRANSPORT BUSINESS
  - 9.1 Road issues
    - 9.1.1 Road closures
    - 9.1.2 Sigma Sports Surrey Hills Cyclone Sportive
  - 9.2 Rail issues
    - 9.2.1 New railway timetable May 2018
    - 9.2.2 Update Tonbridge-Redhill/Reigate Steering Group
    - 9.2.3 Update from Cllr M Robson
  - 9.3 Aviation issues
    - 9.3.1 Gatwick Perception of Aircraft Height and Noise
  - 9.4 Highways report
- 10. PRESS RELEASE

Council offices: Doggetts Barn, 72A High Street, Edenbridge, Kent TN8 5AR

Office hours: Monday – Friday 9.00am – 5.00pm Tel: (01732) 865368 Fax: (01732) 866749

Email: townclerk@edenbridgetowncouncil.gov.uk Web: www.edenbridgetowncouncil.gov.uk

## **REPORT PLANNING AND TRANSPORTATION - 26 March 2018**

5. MATTERS ARISING FROM THE MINUTES NOT COVERED ELSEWHERE, FOR REPORT ONLY – none

#### 6. PLANNING APPLICATIONS TO BE CONSIDERED

The planning applications to be considered are listed below. Paper copies are available to view at Doggetts Barn or they can be accessed electronically via the District Council website on the following link <a href="http://pa.sevenoaks.gov.uk/online-applications">http://pa.sevenoaks.gov.uk/online-applications</a>

The conversion of agricultural buildings to create two residential dwellings, with the demolition of further redundant farm buildings. Manor Farm Marsh Green Road Marsh Green Edenbridge KENT TN8 5QE Ref. No: 18/00815/FUL

Outline application for the Demolition of existing dwelling and construction of a terrace of 5 x 3 bedroom (2 storey with rooms in roof) houses, associated access, off-street parking and landscaping with all matters reserved. **The Coach House Main Road Edenbridge KENT TN8 6HU** Ref. No: 18/00795/OUT

Development of a 3 storey Residential building. Swan Inn Swan Lane Edenbridge KENT TN8 6BA Ref. No: 18/00690/FUL

Demolition of existing garage/workshop and erection of a new dwelling. Land To North East Of The Old Orchard Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00630/FUL

Demolition of existing public house, accommodation and out buildings and replacement with ground floor office with first floor accommodation at front of site with No.2 one bed apartments, 2No. two bed apartments and 2No. three bed town houses to rear of site. The Star Inn 130 High Street Edenbridge KENT TN8 5AY Ref. No: 17/03701/FUL

Place temporary weather board clad marketing cabin with tiled pitch roof over, with associated vehicle access and car parking, landscaping. Period of use - 12 months. **56 Station Road Edenbridge KENT TN8 6HG** Ref. No: 18/00590/FUL

Construction of a conservatory. Elphinstone Honeypot Lane Edenbridge KENT TN8 6QJ Ref. No: 18/00560/HOUSE

1 X internally illuminated land rover pylon A; 1 X internally illuminated land rover facades B -C; 1 X internally illuminated land retailer letters D; 1 X Non illuminated welcome sign E; 1 X non illuminated approved customer promise sign F; 6 X non illuminated directional signs G H J. Harwoods Land Rover (Kent) Harwoods Land Rover (Kent) Stanfords End Hartfield Road Edenbridge KENT TN8 5NG Ref. No: 18/00562/ADV

#### For information

Details pursuant to condition 7 (foul and water surface drainage) of planning permission 17/03501/FUL Land South Of Holmcroft And Farm Lodge Lydens Lane Hever KENT TN8 7EP Ref. No: 18/00676/DETAIL

Details pursuant to condition 23 (BREEAM assessment) to 17/01690/FUL. Abbeyfield Stangrove Lodge Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00879/DETAIL

Details pursuant to condition 21 (Construction Method Statement) to 17/01690/FUL. Abbeyfield Stangrove Lodge Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00878/DETAIL

Details pursuant to condition 14 (ecology) to 17/01690/FUL. Abbeyfield Stangrove Lodge Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00877/DETAIL

Details pursuant to condition 13 (crime prevention) to 17/01690/FUL. Abbeyfield Stangrove Lodge Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00876/DETAIL

Details pursuant to condition 6 (tree protection) to 17/01690/FUL. Abbeyfield Stangrove Lodge Manor House Gardens Edenbridge KENT TN8 5EG Ref. No: 18/00875/DETAIL

### 7. SDC PLANNING DECISIONS – for noting

Reduce 1 Oak tree by 30% and prune back to boundary. 14 Crown Road Edenbridge KENT TN8 6AW Ref. No: 18/00730/WTPO Granted

Details pursuant to condition 3 (samples of materials) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00371/DETAIL

Granted

Details pursuant to condition 12 (levels) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00390/DETAIL Granted

Details pursuant to condition 11 (crime prevention through environmental design) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00389/DETAIL

Granted

Details pursuant to condition 8 (acoustic protection measures) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00386/DETAIL

Granted

Details pursuant to condition 5 (Boundary Treatment) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00385/DETAIL

Granted

Details pursuant to condition 4 (Hard & Soft Landscaping) of planning permission 15/00376/FUL Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00384/DETAIL

Granted

Details pursuant to condition 13 (construction method statement) of Appeal ref: G2245/W/16/3159096 relating to planning application ref: SE/15/00376/FUL. Westerham House Fircroft Way Edenbridge KENT TN8 6EL Ref. No: 18/00132/DETAIL Granted

Regularisation of building works to the bungalow and garage building and the use of the first floor of the garage as ancillary annex accommodation. Brookside Marsh Green Road Marsh Green Edenbridge KENT TN8 5QR Ref. No: 18/00087/LDCEX Granted

Use of a building as commercial B2 unit in connection with the surrounding commercial yard area. The Old Woodyard Marsh Green Road Marsh Green Edenbridge KENT TN8 5QR Ref. No: 18/00086/LDCEX

Granted

Change of use from A1 shop with storage to A4 micro pub and B2 micro brewery. Residential flat above unchanged. 91 - 91A High Street Edenbridge KENT TN8 5AU Ref. No: 17/04049/FUL

Granted

Installation of an external flue. White Bungalow The Limes Edenbridge KENT TN8 5DT Ref. No: 17/04019/HOUSE

Granted

Demolition of existing garage/shed. Erection of a single storey side extension. Hollybank Four Elms Road Edenbridge KENT TN8 6AE Ref. No: 17/03199/HOUSE Granted

Dropped kerb to create vehicular access and new driveway: 3 Hawthorn Close Edenbridge KENT TN8 5JX Ref. No: 18/00140/LDCPR
Granted

Loft conversion including rear dormer. 3 Skeynes Farm Cottages Lingfield Road Edenbridge KENT TN8 5HN Ref. No: 18/00021/LDCPR
Granted

Partial demolition to the rear and side. Erection of a single storey front and rear extension to existing kitchen. Alterations to fenestration. The Spinneys Pit Lane Edenbridge KENT TN8 6BD Ref. No: 17/03983/HOUSE

Granted

The conversion of a detached garage/coach house on land originally part of the Farm Lodge garden to residential. Land South Of Holmcroft And Farm Lodge Lydens Lane Hever KENT TN8 7EP Ref. No: 17/03501/FUL

Granted

Demolition of existing dwelling; erection of replacement dwelling and single storey garage and associated works. The Coach House Swan Lane Edenbridge KENT TN8 6AJ Ref. No: 17/03545/FUL

#### Refused

Demolition of existing garage to facilitate a two storey side/front extensions and alterations to roof arrangements with installation of dormers to front and rear slopes and external terrace. Demolition of detached swimming building. Leydens Farm Lydens Lane Hever KENT TN8 7EP Ref. No: 17/03929/HOUSE

Withdrawn

Expansion of car park. Edenbridge County Primary School High Street Edenbridge KENT TN8 5AB Ref. No: 18/00139/KCCRG3
No Objection Lodged

Prior notification of a single storey rear extension which extends 5m beyond the rear wall of the original dwelling house with a maximum height of 3.1m and eaves height of 2.73m. Hill View Hilders Lane Edenbridge Kent TN8 6LQ Ref. No: 18/00349/PAE Not Required

#### 8. PLANNING BUSINESS

#### 8.1 Draft revised National Planning Policy Framework

The Government is consulting on draft revisions to the NPPF. This key document sets the planning policy, so it is important that all committee members are aware of the contents in order to respond to planning applications within the framework. Copies can be found at <u>Draft revised National Planning Policy Framework - GOV.UK</u>

Alan Dyer has offered his advice to members on the proposed revisions to the NPPF. He may be willing to attend a meeting here, if asked.

It is suggested the Chairman and Vice Chairman host a meeting, where members can formulate the Town Council's response.

Do members agree to this course of action and, if so, which other members would like to attend? Do you wish Alan Dyer to be approached to see if he would also be willing to attend?

Currently the Neigbourhood Plan is on hold, as the District Council is unable to provide support, and some of the work in it will need updating to bring it in line with the developing Local Plan. Members do, however, have the opportunity to adopt the Design Statement (amended in line with members' comments from June 2017 Council) and the Character Area Assessment to assist in defining applications, if they so wish. If so

Do members wish to meet to study the documents, to refresh their memories, before proposing their adoption to Council? This could be combined with the meeting to consider the draft NPPF.

#### 9. TRANSPORT BUSINESS

#### 9.1 Road issues

#### 9.1.1 Road closures

As part of on-going maintenance and improvement of the highway network, KHS are carrying out micro surfacing work – information attached.

Work is due to be carried out in Little Browns Lane, between the junctions of Gardiners Business Park and the railway bridge just north of Greshams Way – programmed to start on 27 March, should take 1 day to complete, and will be undertaken during a working window between the hours of 7am and 7pm. The alternative route is via Hilders Lane, B2026 Main Road/Station Road/Mont St. Aignan Way, Stangrove Road and vice versa.

Uckfield Lane, Hever – Hever Road to Cowden Pound Road, 4 April for 1 day. The alternative route is via Hever Road, B2026 Mill Hill, Hartfield Road, Stick Hill, Cowden Pound Road and vice versa.

Hever Road, Edenbridge – Uckfield Lane to Phillippines Close, 16 April for 4 days. The alternative route is via Uckfield Lane, Cowden Pound Road, B2026 Stick Hill, Hartfield Road, Mill Hill, Hever Road and vice versa.

Mapleton Road, Westerham – Hosey Common Road to Puddledock Lane, 2 May for 3 days. The alternative route is via Hosey Common Road, B269 Main Road, Spout Lane, Pootings Road, Mapleton Road and vice versa

#### 9.1.2 Sigma Sports Surrey Hills Cyclone Sportive

On Saturday 26 May a non-competitive cycling sportive is taking place out of Lingfield Racecourse, and a section of the route is passing through Edenbridge – map attached.

#### 9.2 Rail issues

#### 9.2.1 New railway timetable May 2018

GTR is implementing a new railway timetable in May 2018 – letter attached from Phil Hutchinson, Head of Strategic Planning at GTR.

Information relating to local stations is:

#### Ashurst/Hever//Hurst Green//Oxted/Uckfield

Following feedback from the consultation an early train from Uckfield has been reinstated (0510 arriving London Bridge at 0623). The following services leave at 0531 arriving at 0653 and the 0633 arriving at 0753. There are a couple more evening trains too, leaving London Bridge at 1737 and 1837.

#### East Grinstead/Hurst Green/Oxted

New expanded Thameslink network will include direct peak services via London Bridge, London Blackfriars, City Thameslink, Farringdon (for Crossrail), St Pancras International and beyond to St Albans, Luton Airport, Luton and Bedford, offering increased capacity and multiple interchange opportunities.

#### Tonbridge/Penshurst/Redhill

Current direct train services between Tonbridge and London via Redhill will now require a change of train at Redhill, where frequent connections to London Bridge, London Victoria, Gatwick Airport and Thameslink services to London Blackfriars, City Thameslink, Farringdon (with connections to Crossrail), and St Pancras International will be available. The shuttle service will be half hourly in the peak (and extended to cover school flows) and hourly in the off peak.

#### Redhill

New expanded Thameslink network will include all-day direct train services to London Bridge, London Blackfriars, City Thameslink, Farringdon (for Crossrail), London St Pancras International and beyond to St Albans, Luton and Bedford or Peterborough, all formed of 12 coach trains offering increased faster journey times to London Bridge during off peak periods. Going south, these services will go to Horsham and Gatwick. New all-day half hourly service between Reigate and London Victoria, providing a much improved service for Reigate. These trains will serve Merstham, Coulsdon South, Purley, East Croydon, Clapham Junction and London Victoria. Trains between London and Tonbridge via Redhill will now operate between Redhill and Tonbridge only.

A copy of the "GTR 2018 Timetable Consultation - RailPlan 2020" is available with the plans, or can be found online under this heading.

#### 9.2.2 Update Tonbridge-Redhill/Reigate Steering Group

Minutes from the Tonbridge–Redhill/Reigate Steering Group meeting on 30 January 2018 are attached.

#### 9.2.3 Update from Cllr M Robson – none

#### 9.3 Aviation issues

#### 9.3.1 Gatwick Perception of Aircraft Height and Noise

Cllr C Pearman will expand on the following report from KCC.

Aim: To address the phenomenon that aircraft are perceived by residents to be lower than in the past. This has been seen both in the UK and overseas.

The study looked at 4 areas: Crowborough, Tunbridge Wells, Penshurst (including Speldhurst and Bidborough) and Cowden, and picked residential areas of around 300 addresses. They did a combination of postal surveys and in-person interviews (including pre-booked appointments and random door-knocking). They had a 20% response rate to the postal surveys and 30% for the unannounced interviews.

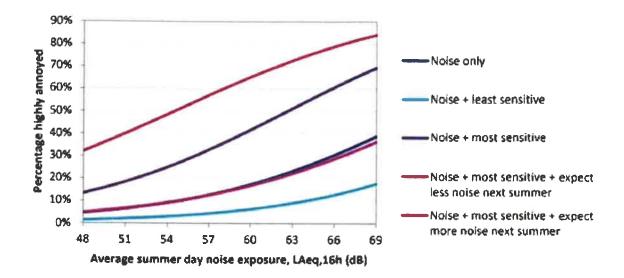
Firstly, they looked at the track and altitude data for aircraft in those areas (adjusted for topography) and determined the 'average plane' (the most frequent height) and the 'lowest plane'. Using their research methods, they found that residents are good at distinguishing the average plane and those that are higher or lower than the average. However, they perceive that the average plane is 1200 - 1500 feet lower than it actually is. The perception was also that the size of the aircraft were larger than they actually are, by up to twice as large. They then correlated these perceptions with the noise from the aircraft and found that for the same height, a noisier aircraft is perceived to be lower but not larger than the reality.

For the lowest plane, the perceived height is judged fairly accurately.

Secondly, they looked at research globally into annoyance from noise. People are significantly more annoyed by aircraft noise than they were in the past, with 15% more people stating that they are highly annoyed (greater than 7/10 on a scale of annoyance) at 50dBA L\_Den (an annual average metric that adjusts for night time noise) in 2011 than they were in 2002 according to two EU studies. However, other work has shown that up to 81% of annoyance can be explained by non-acoustical factors so they had a look at what is affecting annoyance around Gatwick.

They study found that on its own, height does not influence annoyance BUT variation from the average plane does! This is the effect of what people expect to hear on their perception of what they actually here. They also asked the participants if they felt the noise was worse now than it was 1 year ago, and 5 years ago. People felt it wasn't worse in the last year but was much worse in the last 5 years... so what had happened in the intervening 4 years...

So, the study team looked at the distribution of aircraft heights and found two peaks; the largest peak being the 'average plane' and a second most frequent peak at a lower altitude, which the histograms showed wasn't there in 2011. In all areas there are now 3-5% of aircraft flying lower than they were in 2011, and lower than the average today. This is probably enough to say that in fact aircraft are flying lower than they were. This second smaller peak has heightened residents' awareness and now they expect to hear noisier planes, which is itself a non-acoustical explanatory factor for the increase in annoyance. The Survey of Noise Attitudes (2017) found this same effect, the most sensitive people who expect the noise environment to worsen are more annoyed by noise than the most sensitive people who expect the noise environment to improve:



As you would expect, they found a wide divergence in perception between individuals – they could knock on one door and meet someone highly annoyed and knock on the next one and find someone who reported enjoying the noise. At this point someone shouted out that they must be deaf and the researcher was able to say that they tested for deafness too, so I really think this has been a thorough study! It's the first study that has looked into noise impacts further from an airport whereas others have been practically within the airport boundary so everyone is annoyed by the noise.

People's perceptions were influenced by different things, for some it was their ability to control the situation (so if they could shut a window they weren't so annoyed) and for others it was particular activities (1 in 10 were most affected outdoors), but on the whole it seems to be that small second peak of lower planes (approximately 1000 feet lower than the average) that are influencing perceptions of noise and height of aircraft, which is particularly interesting because it would mean that Gatwick could do something to address this positively.

## 9.4 Highways report – hard copy available with the plans

#### 10. PRESS RELEASE

Are there any items on the agenda for which members would like to issue a press release?

Admin Officer 21 March 2018

# **Road Maintenance in Your Area**

Road Surface Improvement (Micro Surfacing)
Little Browns Lane,
Edenbridge, Sevenoaks



#### When we plan to carry out the work and how long it will take

This is to let you know that, as part of the on-going maintenance and improvement of the highway network, Kent County Council will be working to improve the road surface of **Little Browns Lane, Edenbridge** between the junctions of Guardiners Business Park and the railway bridge just north of Greshams Way.

These road surface improvement works are programmed to start on the 27<sup>th</sup> March 2018 and should take 1 day to complete. These activities will be undertaken during a working window between the hours of 7am and 7pm.

This type of work can be affected by bad weather, so if it is not possible for us to carry it out at this time, we will arrange a new date and let you know via a letter drop to your home. We will also put up signs along the road before we start showing the date we plan to start work.

During these essential works it will be necessary to close the road completely so that we can carry out the works safely for both the workforce and road users. The diversion route will be via Hilders Lane, B2026 Main Road, Station Road, Mont St. Aignon Way and Stangrove Road (And vice versa).

#### What we plan to do

We are going to use a product called 'Micro-Asphalt' to improve the road surface. Micro-Asphalt is quick to apply, which means less disruption to road users, residents, local businesses and the emergency services. It is a cost effective way of prolonging the life expectancy of the road before any major repair works are required. It also benefits from having a low carbon footprint.

Micro-asphalt is applied cold, in fluid form directly onto the existing road, in two 8mm thick layers, that seal the surface to prevent water penetration, restore texture and improve skid resistance. The first layer is rolled in order to achieve a compact surface on which to lay the top layer. The top layer *can* be rolled depending on the site requirements but this is not always the case as we want the stones to remain proud of the bitumen whilst it cures to give texture to the new surface; this influences skid resistance and durability. Generally the embedment of the stone on the top surface is aided by the movement of vehicles, which are much lighter.

Generally within 14 days of completing the works the road markings will be reinstated and within 8 weeks the ironworks (road drain covers, manhole covers etc.) will be adjusted to suit the new surface.

### Further Information on this treatment process

Further information on Micro Surfacing, including a short video presentation, can be found on our website at <a href="https://www.kent.gov.uk/roads-and-travel/what-we-look-after/roads/road-resurfacing/types-of-resurfacing">www.kent.gov.uk/roads-and-travel/what-we-look-after/roads/road-resurfacing/types-of-resurfacing</a>.

Alternatively this video can be found on YouTube by searching for 'Kent County Council Micro Surfacing.

#### How you can help

It is inevitable that residents and businesses near the works will experience some disruption, but we will try to keep these to a minimum. Any pavements will remain open at all times, but vehicle access to properties will need to be restricted for a short period while work is carried out in front of each property. If you have any particular access needs, please let the workforce on site know.

We need your help to make sure the work is done as quickly as possible and to the best possible quality.

If your vehicle is usually parked on the carriageway, please make sure you park it somewhere else away from the site whilst the works are carried out, so the road is clear for us to resurface.

#### TYPICAL MICRO-ASPHALT TREATMENT



# Example of a road prior to Micro Surfacing

Generally roads prior to Micro surfacing are structurally sound, but suffer from surface fatigue and deteriorating overall condition (sometimes shown through evidence of previous repairs).

A Micro Surfacing treatment is a cost effective method to address these issues and renew the road surface.



# Example of a road 8 weeks after Micro Surfacing

The new surface has now sealed areas of surface fatigue and previous patching repairs. Road markings have been refreshed.

Now the road is protected from further deterioration for up to 5 years with added benefits to the visual appearance and safe usage of the road

Be aware that immediately after the application of a micro surface treatment the road will look rough and coarse giving the impression that the work is 'unfinished'; this is a <u>normal and temporary appearance</u>.

The road will settle down into its <u>final state over 8 weeks</u> as traffic embeds the material into the new surface. Your patience during this process will be much appreciated.

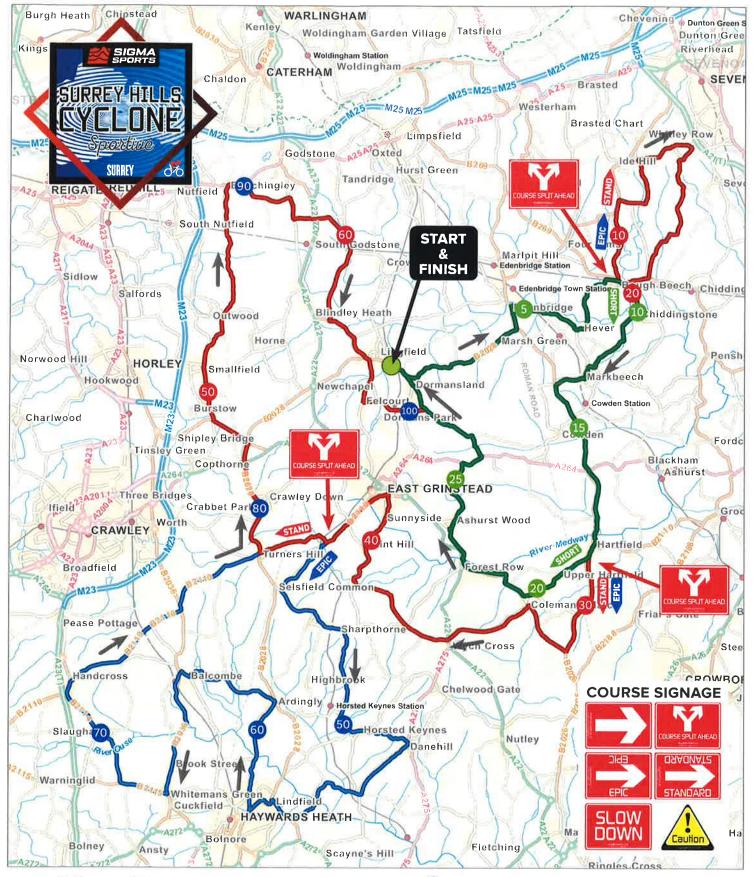
If you need more information, please call us on. 03000 41 81 81

You can also visit our website <u>www.kent.gov.uk/highways</u> to find out how we look after the roads throughout Kent or report any faults you find on our roads.

For your safety and the safety of our workforce, please drive carefully and slowly through the roadworks.

#### **WARNING – Beware Bogus Callers**

Kent County Council Highways, Transportation and Waste do not allow works to be carried out on private properties. If anyone says they are working for us or our specialist contractors and offer to carry out any work for cash they should be treated with caution. We advise you to contact Citizen's Advice on 03444 111 444 (Monday to Friday 9.00am to 5.00pm)



# **COURSE MAP**

SIGMA SPORT SURREY HILLS CYCLONE SATURDAY 26TH MAY 2018



Lingfield Racecourse Lingfield Park Racecourse Road Lingfield, RH7 6PQ

#### **ROUTE DISTANCES**

Epic: 102 miles Standard: 68 miles Short: 30 miles

# get our and ride



### MEDICAL EMERGENCIES: 07961 063 100 MECHANICAL ASSISTANCE: 07854 081 972

Note: All Riders must return or call the event centre before 5:00pm and report to a member of the UK Cycling Events Team.









21 February 2018

Dear stakeholder.

#### 20 May 2018 - the new timetable begins

In just three months, the first major rewrite of our network's timetable in decades will be implemented. Sunday 20 May will see the start of an entirely new service plan for Gatwick Express, Great Northern, Southern and Thameslink following an extensive public consultation spanning more than two years.

A broad outline of the proposals was first set out in September 2016 and since then there has been a welcome eagerness from stakeholders and passengers to participate in the plans. We have received some 28,000 responses and there have been numerous face-to-face discussions at meetings and events such as 'Meet the Managers' at stations. Our Strategic Planning Team has attended over 160 meetings with organisations across our network to discuss the proposals. Through this process, hundreds of amendments have been made to the original plan, and the final product is a set of timetables that has been shaped by passengers and stakeholder groups.

The new service pattern is based on a thorough analysis and review of the journeys passengers make and we've looked to provide the best options within that. It is part of RailPlan 20/20 – the biggest change to rail in a generation, aimed at modernising this part of the network which is intensively used, on an infrastructure never designed for the demands now being placed on it. Our services have seen exceptional growth with passenger numbers doubling on GTR in 16 years and on parts of Southern in just 12 years.

RailPlan 20/20 focuses on addressing the need for more capacity and for better performance through new trains with extra space for 40,000 passengers in each three-hour peak; through new operating practices to support more trains with a greater frequency; and through new or upgraded track and signalling to underpin these new timetable schedules.

The culmination of the Thameslink Programme means a new layout at London Bridge station, Thameslink trains running through the station again after three years of construction work, and the newly opened 'canal tunnels' at Kings Cross linking the Great Northern route directly to the south. From May, this allows our timetables to provide new journey opportunities, tube-like service frequencies through the core of London between London St Pancras and London Bridge, and much greater capacity for passengers.

Train punctuality has also been taken into account. With extra services and station stops squeezed into the system over the years, inefficiencies and anomalies have arisen leading to the current timetable being too unreliable and fragile, and when there is any disruption on the network it spreads much too quickly. Our detailed review sought to address many of these issues. For example:

 With passenger numbers doubling in 16 years (in just 12 years on Southern), the allocated stop times at many stations are simply too short to reasonably account for those getting off and on - so at 75 locations we've changed the stop time allowed in the timetable.









- Many services currently have very short turnaround times at destination stations, so
  the slightest delay on the route means they don't start their return journey on time
  and the delay multiplies we have increased turnaround times to help with this.
- We have significantly reduced the amount of splitting and attaching of trains at terminus stations such as London Bridge and London Victoria with fixed formation trains in use instead - so services won't have to wait for other train sections to arrive, and trains will be longer all day.
- Train units and crew currently travel on several different lines during the day which
  means if there are delays then this can mushroom and affect more than one line –
  we will, where possible, put a unit with the same crew and keep them on a dedicated
  route which will help limit this.

Undoubtedly, it has not been possible to satisfy every comment made within the consultation, and there will be areas where the new timetables mean that users will need to review their journey pattern and timings, but we aim to provide as much information as possible on why that is, and what the options are.

The discussions we have had with stakeholders have been very valuable and we are pleased therefore to share the outcome of the consultation with you. Attached are the key amendments we have made, as well as a station-by-station summary list. These are preview documents for you and this information will be available online from next week. We will also be briefing our staff through written communications and internal roadshows over the next few weeks, so that they can assist customers with local information.

In tandem with this, we have triggered a high-impact customer communications campaign across stations, on trains, online and on radio so that passengers are aware of these major changes. They will be sign-posted to <a href="https://www.RailPlan2020.com">www.RailPlan2020.com</a> for more details.

We would also ask for your assistance in getting this message to your members and local residents. We can provide you with relevant information for you to share, including key text you may want to use for enquiries as the details of the timetable become known.

This fundamental rewrite of the timetable requires many changes to our operations in the run up to, and after the start date. We are introducing new trains, changing the configuration of existing trains, amending their start and end points, and adding new train crew locations. With such a major logistical change, it is inevitable that there will be a transition period as we move from our existing timetable to the new structure. Once the transition plan is in place, we will provide you with explanations of what this means for services, it will be published on our websites, and we will use all communication channels to notify passengers asking them to check in advance for any short-term changes.

From May, 70% of the capacity benefits of RailPlan 20/20 will be available to passengers. A phased approach is being taken in this roll out and in December 2018 further changes will be made, with more still in May and December 2019. Work to support the timetable changes will continue and, as you will be aware, there are significant works planned on the Brighton main line over next autumn and winter which will improve the long term reliability of the network, although there will be short-term disruption to services. We are supporting Network Rail in this ongoing programme of crucial works so that the full benefits of the timetable can be realised.

I have been incredibly impressed by the reaction of stakeholders across our network who have engaged so enthusiastically and diligently in the consultation process. There has been









a genuine drive to make the timetable a better product for the passengers who will use it, and I would like to thank you for your efforts and collaboration on this.

Of course, we do not stop this process here - we are planning stakeholder discussion and feedback sessions over the next few months where we can capture your views. I look forward to working with you as we deliver the new timetable this May, and plan ahead to the additional changes over the following 18 months.

Regards

**Phil Hutchinson** 

**Head of Strategic Planning** 



#### **Tonbridge – Redhill/Reigate Steering Group Meeting Minutes**

#### 30 January 2018

#### **Edenbridge Town Council Offices**

#### Present:

Geoff Brown – EDRTA Bevan Hubery – Godstone PC

Carrol Humphris – Southern Stephen Gasche - KCC

Robin Grant – RRTA John Reynolds - TRTA

Lindsey Eaton – Edenbridge TC Tim Barkley – Sussex CRP

John Phillips – Sussex CRP Laura Abbatangelo - Southern

Sharon Gray – Sussex CRP Bruce Healey – Reigate Society

Apologies: Tim Sparrow, Greg Fallon, Kirsten Firth

Previous Minutes: Agreed

## Matters arising:

<u>Appointment of new Chair/Vice Chair</u> John Phillips = Chair. John Reynolds = Vice Chair. There were no objections.

Officer's report Sharon updated the group on current and recent projects including; Edenbridge Chamber of Commerce's approach to NR re the empty station master's house; County Care has signed up as station partners for Reigate station and attended a Try the Train Trip to London supported by Sharon, Carrol Humphris and SCRP officer, Catherine Simmons; Redhill project continuing with artwork due to go up in small waiting room; an info day is being planned at Tonbridge station with Kent CRP. Community Rail in the City will be held on 16 May at London Bridge and updates are completed for new line guide,

#### 2018 Action Plan

Tim Barkley: the themes have been discussed at the staff meeting to include DfT expectations. Will include more challenges for the Officer and the steering group.

#### Partner's Updates

John Reynolds: Wants the frequency of the service from Tonbridge increased and has contacted the MP to request transfer of line to Southeastern.

Stephen: DfT is interested but merit in suggested change.

Bevan: The small village stations have lost out.

Robin: There is no capacity on the Brighton line for extra service.

Bruce: There used to be a service from Strood to Gatwick.

John Reynolds: Lots of routes are no longer available.

Geoff: The consultation process has shown increased usage including Reigate.

Tim: SCRP has been asked to support the new service.

Lindsey: Very difficult to find timetables as they seem not to be available.

Geoff: The Town station needs top line timetables. Action: Carrol to respond re availability of timetables.

Tim: The annual report is ready to go to print. SCRP is recruiting a new finance officer. Also have a new Brighton to Seaford/Active Access officer, Catherine Simmons.

Lindsey: Can the parking charges in Station Approach stop at 6pm so that the community can attend events at the WI hall? Action Carrol to speak to Sam Pinder.

Robin: The Redhill fare increase has been rectified. The Oyster card system can now be used as far as Gatwick Airport.

Carrol: There has been work on the new platform 0 at Redhill.

Geoff: is it available at all times?

Stephen: There is no integrated plan from Network Rail regarding signalling problems on platform 0.

Geoff: Was shocked at the announcement that the Tonbridge line is being turned into a shuttle service.

Stephen: KCC is engaged in the franchise bid process. Has the 15:58 school train used by entitled children from Tonbridge been changed in the new timetable? Action: Carrol to check.

Geoff: The GTR phase III is out early February.

Stephen: Ashford to Paris service is to be re-instated.

AOB: Laura's email address is: Laura.Abbatangelo@gtrailway.com

Date of Next Meeting: 10 April 2018

Enquiry Number: 40201244

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: KCC Staff

Subject: Blocked Drain/Gully Site: LITTLE BROWNS LANE

Location: From Gardiner Business Park to Crouch House Road

Service: Drainage and Flooding

Recorded Date: 22-Feb-2018

Last Logged Date: 09-Mar-2018

Response Date: 30-Jun-2018

Completion Target: 21-Mar-2018

Enquiry Number: 342709

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Blocked Drain/Gully

Site: HIGHFIELDS ROAD

Location: It located outside number 42 Service: Drainage and Flooding

Recorded Date: 14-Mar-2018

Last Logged Date: 14-Mar-2018

Response Date: 14-Apr-2018

Completion Target:

Enquiry Number: 343544

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Blocked Drain/Gully Site: CROWN ROAD

Location: At the cul-de-sac on Crown Road, TN8 6AN

Service: Drainage and Flooding

Recorded Date: 15-Mar-2018

Last Logged Date: 16-Mar-2018

Response Date: 16-Apr-2018

Completion Target:

Enquiry Number: 338846

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Street Lighting Emergency Site: CROUCH HOUSE ROAD

Location: ICFI064

Service: Emergency Response

Recorded Date: 02-Mar-2018

Last Logged Date: 02-Mar-2018

Response Date:

Completion Target: 02-May-2018

20-March-2018

Page 1 of 7

Enquiry Number: 336763

Outstanding : Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Potential damage private prop

Site: PIT LANE

Location: Chevron sign warning of sharp bend at corner of Swan Lane and Pit Lane has been hit and damaged. The

sign no longer faces drivers to warn them. The hedge at the edge of our property is also damaged.

Service: Hedge

Recorded Date: 22-Feb-2018

Last Logged Date: 19-Mar-2018

Response Date:

Completion Target: 22-Mar-2018

Enquiry Number: 335995

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public Subject: Multiple Potholes

Site: MONT ST AIGNAN WAY

Location: Numerous large potholes on Mont St Aignan Way outside Waitrose. Affect both sides of the road

Service : Potholes

Recorded Date: 20-Feb-2018

Last Logged Date: 08-Mar-2018

Response Date:

Completion Target: 05-Apr-2018

Enquiry Number: 336033

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public Subject: Multiple Potholes Site: HIGH STREET

Location: Potholes on roundabout near old Eden public house also on mont st aignan way up to traffic lights. One

hole in particular near lights is very deep

Service: Potholes

Recorded Date: 20-Feb-2018

Last Logged Date: 22-Feb-2018

Response Date:

Completion Target: 22-Mar-2018

Enquiry Number: 335991

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public Subject: Multiple Potholes

Site: MONT ST AIGNAN WAY

Location: Bad potholes before traffic lights and on traffic lights by Waitrose in Edenbridge

Service: Potholes

Recorded Date: 20-Feb-2018

Last Logged Date: 08-Mar-2018

Response Date:

Completion Target: 05-Apr-2018

Enquiry Number: 336551

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Pothole On The Road Site: MONT ST AIGNAN WAY

Location: plotted near to Tekram close

Service: Potholes

Recorded Date: 22-Feb-2018

Last Logged Date: 08-Mar-2018

Response Date:

Completion Target: 05-Apr-2018

Enquiry Number: 338446

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Pothole On The Road Site: HILDERS LANE

Location: in front of number 1 Hardings Cottages

Service: Potholes

Recorded Date: 01-Mar-2018

Last Logged Date: 03-Mar-2018

Response Date:

Completion Target: 31-Mar-2018

Enquiry Number: 341017

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Pothole On The Road
Site: MONT ST AIGNAN WAY
Location: Many on both sides of the road

Service: Potholes

Recorded Date: 08-Mar-2018

Last Logged Date: 09-Mar-2018

Response Date:

Completion Target: 05-Apr-2018

Enquiry Number: 341602

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public Subject: Multiple Potholes

Site: HOLE LANE

Location: Multiple potholes along the entire length of Hole Lane - various sizes and locations, all a danger to road

users and cyclists in particular. H&S hazard Collapse of highway structure in locations - immediate

outside Gaywood and on boundary with Surre

Service: Potholes

Recorded Date: 11-Mar-2018

Last Logged Date: 12-Mar-2018

Response Date :

Completion Target: 08-Apr-2018

Enquiry Number: 51966872

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Pothole On The Road

Site: HIGH STREET

Location: plotted o/s 121 (PH)

Service: Potholes

Recorded Date: 12-Mar-2018

Last Logged Date: 13-Mar-2018

Response Date:

Completion Target: 09-Apr-2018

Enquiry Number: 342228

Outstanding : Y

Enquiry Status: Enquiry under investigation

Customer Type ! Member of Public

Subject : Multiple Potholes

Site: HIGH STREET

Location ; just after the bridge and then heading towards town past the zebra crossing on the left hand side

Service : Potholes

Recorded Date: 13-Mar-2018

Last Logged Date: 13-Mar-2018

Response Date: 13-Apr-2018

Completion Target: 10-Apr-2018

Enquiry Number: 343105

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Pothole On The Road

Site: MEAD ROAD

Location: Opposite No.1 Mead Road, Edenbridge

Service: Potholes

Recorded Date: 14-Mar-2018

Last Logged Date: 15-Mar-2018

Response Date:

Completion Target 21-Mar-2018

Enquiry Number: 343614

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Multiple Potholes Site: LYDENS LANE

Location: Outside of the entrance to Oast Farm the road has completely broken up with multiple deep potholes. The

road is in a very dangerous state. This part of the road was so called repaired in January which was

somebody chucking a bit of tarmac in the hole

Service: Potholes

Recorded Date: 15-Mar-2018

Last Logged Date: 16-Mar-2018

Response Date:

Completion Target: 12-Apr-2018

Enquiry Number: 343922

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Pothole On The Road

Site: HIGH STREET

Location: Outside the 'Something Special' shop on the high street according to Fix My Street,

Service: Potholes

Recorded Date: 16-Mar-2018

Last Logged Date: 16-Mar-2018

Response Date :

Completion Target: 13-Apr-2018

Enquiry Number: 343928

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Pothole On The Road Site: STANGROVE ROAD

Location: Plotted here on Fix My Street, No further description given other than to say it is on the westbound side.

Service: Potholes

Recorded Date: 16-Mar-2018

Last Logged Date: 19-Mar-2018

Response Date:

Completion Target: 13-Apr-2018

Enquiry Number: 344323

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public Subject: Multiple Potholes

Site: LYDENS LANE

Location: From just before entrance to cast farm right along to the cast house entrance very deep holes the whole

road seems to be cracking upnot only cars use this road but part of the footpath runs along this road it

appears dangerous to me as they are cover

Service: Potholes

Recorded Date: 19-Mar-2018

Last Logged Date: 19-Mar-2018

Response Date:

Completion Target: 16-Apr-2018

Enquiry Number: 341435

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject: Dip/Depression

Site: MAIN ROAD

Location: Not so much a pot hole but a rather large and deep depression in the road. Cars with low clearance are

now driving around it.-Plotted by The Nook

Service: Road/Carriageway

Recorded Date: 10-Mar-2018

Last Logged Date: 12-Mar-2018

Response Date: 12-Apr-2018

**Completion Target:** 

Enquiry Number: 343617

Outstanding: Y

Enquiry Status: Enquiry under investigation

Customer Type: Member of Public

Subject : Mud On Road

Site: LYDENS LANE

Location: Various parts of Lydens Lane have a lot of mud etc on the road surfaces along the edges of the road.

The whole road needs a good wash down to get rid of what is on the road.

Service: Road/Carriageway

Recorded Date: 15-Mar-2018

Last Logged Date: 16-Mar-2018

Response Date:

Completion Target: 12-Apr-2018

Enquiry Number: 338712

Outstanding: Y

Enquiry Status: Works being programmed

Customer Type: Member of Public

Subject: Not Working

Site: CROUCH HOUSE ROAD

Location: RE: 325936 Street light along Crouch House Road, adjacent to 1 Stanbridge Road, Edenbridge TN8 5JQ.

It was investigated but this fault hasn't been fixed - the light is still not working.

Service: Street Lighting

Recorded Date: 02-Mar-2018

Last Logged Date: 02-Mar-2018

Response Date:

Completion Target: 30-Mar-2018

Enquiry Number: 341854

Outstanding: Y Enquiry Status: Enquiry under investigation

Customer Type: Member of Public Subject: Not Working Site: MALLARD WAY

Location: Street light damaged in November.A temporary repair carried out, so when will it be replaced?

Service: Street Lighting

Enquiry Number: 344444

Outstanding; Y Enquiry Status: Enquiry under investigation

Customer Type: Member of Public Subject: Continually On Site: RINGSIDE

Location: This one here and also column 2,3 4

Service: Street Lighting

Recorded Date: 19-Mar-2018 Last Logged Date: 19-Mar-2018

Response Date : Completion Target : 16-Apr-2018

Enquiry Number: 11808499

Outstanding: Y Enquiry Status: Vehicle Crossing App Insp Req

Customer Type: Member of Public

Subject: Application - New Residents
Site: HAWTHORN CLOSE

Location: 3 Hawthorn Close, Edenridge, TN8 5JX

Service: Vehicle Crossing

Recorded Date:14-Mar-2018Last Logged Date:14-Mar-2018Response Date:25-Apr-2018Completion Target:11-Apr-2018