



Sevenoaks & Swanley Christmas and New Year Emergency contacts 2019-20



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or **Email: jo@samaritans.org**

Homelessness

- * **Porchlight:** 24-hour Helpline **0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Sevenoaks Foodbank

- * **Loaves and Fishes Foodbank:** Closed Fri 20th Dec and reopens Thurs 2nd Jan. In between these dates, emergency bags can be made up and collected from the porch of St Johns Church. Email sevenoaksfoodbank@gmail.com if required.

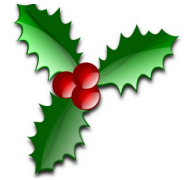
Sevenoaks District Council

- * **Sevenoaks Office:** Open 8.45am - 5pm on Mon 23rd, Tues 24th, Mon 30th, Tues 31st Dec and Thurs 2nd Jan. Closed Wed 25th, Thurs 26th, Fri 27th Dec and Wed 1st Jan.
- * **Swanley Link:** Open 9am-5.30pm Mon 23rd Dec, 9am-12.30pm Tues 24th Dec, 9am-6pm Fri 27th Dec, 9am-1pm Sat 28th Dec, 9am-5.45pm Mon 30th Dec, 9am-4pm Tues 31st Dec and 9am-5.45pm Thus 2nd Jan. Closed Wed 25th, Thurs 26th, Sun 29th Dec and Wed 1st Jan.





Sevenoaks & Swanley Christmas and New Year Emergency contacts 2019-20



Out of Hours / Emergency Numbers

- * **Sevenoaks District Council Out of Hours Number:** 01732 227 000
Call this number for dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **Kent Count Council Adult Social Care Out of Hours Number:** 0300 041 91 91
- * **National Power Cut Emergency Line:** 105
- * **Electricity:** 0800 40 40 90
- * **Gas:** 0800 111 999
- * **Water:** The following water companies serve Sevenoaks District; * South East Water 03330 000 365 (Sevenoaks, West Kingsdown and surrounding areas) * Sutton and East Surrey Water 01737 772000 (Edenbridge and surrounding areas) * Thames Water 0800 316 9800 (Swanley and surrounding areas and Westerham and surrounding areas)

Advice Together Partners

- * **Citizens Advice in North & West Kent (Sevenoaks & Swanley Offices):** The Swanley Advice Centre will closed from Fri 20th Dec except for pre-booked Universal Credit appointments and the Sevenoaks Advice Centre will be closed from Sat 21st Dec. Telephone advice (0300 330 9001) will be available as usual until 12pm Tues 24th Dec. All face-to-face and telephone advice services will reopen on Thurs 2nd Jan.
- * **Edenbridge & Westerham Citizens Advice:** Closed Thurs 19th Dec - Sun 29th Dec. Open as usual on Mon 30th and Tues 31st Dec and then closed until Mon 6th Jan 2020.
- * **Age UK Sevenoaks & Tonbridge:** Office closed from 1.30pm on Tues 24th Dec, reopens Thurs 2nd Jan. Daycentre at Hollybush Court in Sevenoaks will be open on Christmas Day (pre-booked clients only for Christmas lunch - 01732 741 558).





Sevenoaks & Swanley Christmas and New Year Emergency contacts 2019-20



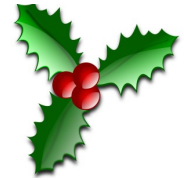
Advice Together Partners (Continued)

- * **Carers First:** Office closed from 3pm Tues 24th Dec, reopens Thurs 2nd Jan.
- * **CROP:** Closed from Tues 24th Dec until Thurs 26th Dec and also Tues 31st Dec and Wed 1st Jan. Service will be open Fri 27th and Mon 30th Dec (10am-4pm).
- * **Crosslight Advice (Formerly West Kent Debt Advice):** Closed from 12pm on Tues 24th Dec, reopens Thurs 2nd Jan.
- * **DAVVS (Domestic Abuse Volunteer Support Service):** Closed from 1pm on Tues 24th Dec, reopens Thurs 2nd Jan.
- * **Kent Family Mediation Service:** Closed Tues 24th Dec, reopens Thurs 2nd Jan.
- * **Porchlight:** Contact the central helpline over the festive period (pg.1)
- * **Sevenoaks District Council HERO Project:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Sevenoaks District Council One You:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Sevenoaks District Council Private Sector Housing:** Contact Sevenoaks District Council main telephone reception on 01732 227000 for assistance.
- * **Tunbridge Wells Samaritans:** Open as usual everyday, including Xmas Day.
- * **We Are Beams:** Office closed from 2pm Fri 20th Dec and reopens 10am Thurs 2nd Jan. Emails to familyadvice@wearebeams.org.uk will be checked during the office closure.
- * **West Kent Housing Association:** Sevenoaks and Swanley offices will be closed from 3pm on Tues 24th Dec and will reopen Thurs 2nd Jan. In case of emergencies when offices are closed, please contact 0800 169 1122.
- * **West Kent Mediation:** Office generally open as usual except for bank holidays. Emails and telephone messages will be monitored throughout the period.
- * **West Kent Mind:** Closed from Mon 23rd Dec, reopens Thurs 2nd Jan. Clients in need of assistance during this time should call their GP, NHS Direct (111), Mental Health Matters (0800 107 0160) or 999.



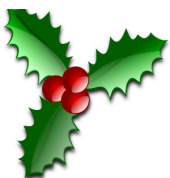


Sevenoaks & Swanley Christmas and New Year Emergency contacts 2019-20



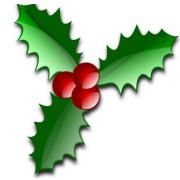
Pharmacy Opening Times

Pharmacy	Address	Telephone	Wed 25 th Dec	Thurs 26th Dec	Wed 1st Jan
Bat & Ball Pharmacy	133 St Johns Hill, Sevenoaks, TN13 3PE	01732 453094	Closed	09:00 - 13:00 and 14:15 - 18:30	Closed
Boots the Chemists	120 High Street, Sevenoaks, TN13 1XA	01732 454276	10:30-14:30	10:00- 16:00	10:00- 16:00
Day Lewis Chemist	2 The Square, Riverhead, Sevenoaks, TN13 2AA	01732 452452	Closed	Closed	Closed
Day Lewis Pharmacy	42 Dartford Road, Sevenoaks, TN13 3TQ	01732 453634	Closed	Closed	Closed
Lloyds Pharmacy (Inside Sainsbury's)	Otford Road, Sevenoaks, TN14 5EG	01732 469198	Closed	09:00- 17:00	09:00- 17:00
Otford Pharmacy	4 High Street, Otford, Sevenoaks, TN14 5PQ	01959 522072	Closed	Closed	Closed
Paydens Pharmacy	21-23 London Road, Sevenoaks, TN13 1AR	01732 454997	Closed	Closed	Closed
Your Local Boots Pharmacy	10 Tubs Hill Parade, London Road, Sevenoaks, TN13 1DH	01732 456570	Closed	Closed	Closed
Kemsing Pharmacy	21A West End, Kemsing, TN15 6PX	01732 763355	Closed	Closed	Closed
Asda Store Pharmacy	1 Alexander Grove, London Road, Swanley, BR8 7UN	01322 661970	Closed	09:00- 18:00	10:00- 17:00





Sevenoaks & Swanley Christmas and New Year Emergency contacts 2019-20



Pharmacy Opening Times

Pharmacy	Address	Telephone	Wed 25 th Dec	Thurs 26th Dec	Wed 1st Jan
Boots the Chemists	32 Swanley Centre, Swanley, BR8 7TL	01322 663668	15:00 - 17:00	Closed	Closed
Swanley Pharmacy	47 Swanley Centre, Swanley, BR8 7TQ	01322 662259	Closed	Closed	Closed
Thales Pharmacy	31 Azalea Drive, Swanley, BR8 8HS	01322 664659	Closed	Closed	07:00 - 23:00
Well	25 Swanley Centre, Swanley, BR8 7TG	01322 663209	Closed	Closed	Closed
Lloyds Pharmacy	86 Hever Road, West Kingsdown, TN15 6HD	01474 853109	Closed	Closed	Closed
Village Pharmacy	2 The Row, New Ash Green, DA3 8JB	01474 873811	Closed	Closed	Closed
Paydens Pharmacy	36 High Street, Edenbridge, TN8 5AB	01732 863211	Closed	Closed	Closed
Boots the Chemists	27 High Street, Edenbridge, TN8 5AD	01732 863215	Closed	Closed	Closed
Day Lewis Pharmacy	7 Market Square, Westerham, TN16 1AN	01959 563130	11:00 - 13:00	Closed	Closed

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Other pharmacies may be open voluntarily on Bank Holidays over the Christmas and New Year period. Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

Wishing you a Merry Christmas and Happy New Year

